



*Castle House
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Chairman: Councillor R White

Members of the Panel:

Councillor L Brazier

Councillor Mrs S Michael

Councillor Mrs B Brooks (Reserve)

AGENDA

MEETING: Licensing Hearing

DATE: Monday, 23 November 2020 at 10.00 am

**VENUE: Broadcast from Castle House, Great North Road,
Newark NG24 1BY**

**You are hereby requested to attend the above Meeting for the purpose of transacting the
business on the Agenda as overleaf.**

**Attendance at this meeting and public access will be by remote means due to the Covid-19 Pandemic.
Further details to enable remote access will be forwarded to all parties prior to the
commencement of the meeting.**

If you have any queries please contact Helen Brandham on helen.brandham@newark-sherwooddc.gov.uk.

REMOTE MEETING DETAILS

This meeting will be held in a remote manner in accordance with the Local Authorities and Police & Crime Panels (Coronavirus) (Flexibility of Local Authority and Police & Crime Panel Meetings) (England and Wales) Regulations 2020.

The meeting will be live streamed on the Council's social media platforms to enable access for the Press and Public.

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LICENSING SUB-COMMITTEE

23 NOVEMBER 2020

APPLICATION FOR THE REVIEW OF A PREMISES LICENCE

1.0 Purpose of Report

1.1 For Members to consider an application for the review of the premise licence for Madison's Lounge Bar & Bistro, 39A Carter Gate, Newark, NG24 1UA by the Chief Constable of Nottinghamshire, Nottinghamshire Police, HQ (CJ) Liquor Licensing, Mansfield Police Station, Great Central Road, Mansfield, NG18 2HQ.

2.0 Reasons for Application for Review

2.1 The application for review relates to the following licensing objectives:

- The prevention of crime and disorder
- Public Safety
- The prevention of public nuisance
- Protection of children from harm

2.2 A full copy of the application can be found at **Appendix 1**.

2.3 Following advertisement of the application to review the premise licence additional representations/comments have been received from:

- Steve Baumber – Nottinghamshire Safeguarding Children Partnership (supporting the review)
- Callum Dixon (supporter of the premise licence holder)
- Carolyn Brown (supporter of the premise licence holder)
- Michael Halford (supporter of the premise licence holder)

2.4 A copy of these representations/comments can be found at **Appendix 2**.

3.0 The Premises Subject to Review

3.1 The premises subject to this review application is Madison's Lounge Bar & Bistro, 39A Carter Gate, Newark, NG24 1UA.

3.2 A location plan and photographs showing the site in context of its surroundings is shown as **Appendix 3** to this report.

4.0 Licensing History

4.1 The premises used to be known as Gusto's Venue and applied for a conversion and variation of their licence when the powers to licence a premise transferred from the Magistrate's Court to the local authority in 2005. The original licence was granted on 21.09.05. A copy of this licence can be found at **Appendix 4A** to this report.

4.2 This licence was surrendered on 19.10.16.

- 4.3 The licensing authority received an application for new premise licence on 02.08.16 known as Jola Jola, this was granted following a hearing on 16.10.16. A copy of this licence can be found at **Appendix 4B** to this report.
- 4.4 This licence lapsed when the licence holder went into administration on 02.01.18.
- 4.5 A copy of the current licence for 39A Carter Gate, Newark can be found at **Appendix 4C** to this report. This licence was granted on 30.11.19 following an application for a new premise licence.
- 4.6 A summary of Appendices 4A, 4B, 4C licensable hours and activities are set out below:

Licence	Licensable Activities/Timings
Licence 455 (full licence found at Appendix 3A)	<p>The times the licence authorises the carrying out of licensable activities</p> <ol style="list-style-type: none"> 1. Regulated Entertainment (films, live music, recorded music, anything similar) <ul style="list-style-type: none"> All categories permitted by this Licence except (d) above Monday to Wednesday – 18:00 to 01:00 the following day Thursday to Saturday – 18:00 to 02:00 the following day Sunday – 18:00 to 00:00 b. Entertainment of a similar description to (b) & (c) above <ul style="list-style-type: none"> Monday to Wednesday – 07:00 to 01:00 the following day Thursday to Saturday – 07:00 to 02:00 the following day Sunday – 07:00 to 00:00 2. Late Night Refreshment <ul style="list-style-type: none"> Monday to Wednesday – 23:00 to 01:00 the following day Thursday to Saturday – 23:00 to 02:00 the following day Sunday – 23:00 to 00:00 3. The supply of alcohol by retail <ul style="list-style-type: none"> Monday to Wednesday – 12:00 to 01:00 the following day Thursday to Saturday – 12:00 to 02:00 the following day Sunday – 12:00 to 00:00 <p><u>The opening hours of the premises</u></p> <ul style="list-style-type: none"> Monday to Wednesday – 07:00 to 01:00 the following day Thursday to Saturday – 07:00 to 02:00 the following day Sunday – 07:00 to 00:00
Licence 2161 (full licence found at Appendix 3B)	<p>The times the licence authorises the carrying out of licensable activities</p> <p>A Standard Times</p> <ol style="list-style-type: none"> 1. Regulated Entertainment: All categories permitted by this licence. <ul style="list-style-type: none"> Sunday to Wednesday 09:00 to 01:30 the following day Thursday to Saturday 09:00 to 02:00 the following day 2. Late night refreshment <ul style="list-style-type: none"> Sunday to Wednesday 23:00 to 02:00 the following day Thursday to Saturday 23:00 to 02:30 the following day 3. The Supply of alcohol <ul style="list-style-type: none"> Sunday to Wednesday 09:00 to 01:30 the following day Thursday to Saturday 09:00 to 02:00 the following day <p>B Non Standard Times</p> <ol style="list-style-type: none"> 1. Regulated Entertainment: All categories permitted by this licence <ul style="list-style-type: none"> On a day following bank holiday Sunday & Monday 09:00 02:00

	<p>On the days following Valentine’s Day, Halloween, 23 December, Christmas Eve and boxing day 09:00 to 02:00 New Year’s Eve all day An additional hour when BST commences.</p> <p>2. Late night refreshment On a day following bank holiday Sunday & Monday 23:00 to 02:30 On the days following Valentine’s Day, Halloween, 23 December, Christmas Eve and boxing day 23:00 to 02:30 New Year’s Eve all day An additional hour when BST commences.</p> <p>3. The supply of alcohol On a day following bank holiday Sunday & Monday 09:00 02:00 On the days following Valentine’s Day, Halloween, 23 December, Christmas Eve and boxing day 09:00 to 02:00 New Year’s Eve all day An additional hour when BST commences.</p> <p>The opening hours of the premises</p> <p>A Standard Times Sunday to Wednesday 09:00 to 02:00 the following day Thursday to Saturday 09:00 to 02:30 the following day</p> <p>B Non Standard Times On a day following bank holiday Sunday & Monday 09:00 02:30 On the days following Valentine’s Day, Halloween, 23 December, Christmas Eve and boxing day 09:00 to 02:30 New Year’s Eve all day An additional hour when BST commences.</p>
<p>Licence 2453 (full licence can be found at Appendix 3C)</p>	<p>The times the licence authorises the carrying out of licensable activities</p> <p>1. Films - Sunday to Wednesday - 09:00 to 01:30 - Thursday to Saturday – 09:00 to 02:00</p> <p><u>Non-standard timings –</u></p> <ul style="list-style-type: none"> - New Years Day – All day - An additional hour to the standard and non-standard times when British Summer Time commences - On a day following bank holiday Sunday and Monday 09:00 to 02:00 - On the days following Valentine’s Day, Halloween, 23 December, Christmas Eve and Boxing Day 09:00 to 02:00 <p>2. Live Music – Sunday to Wednesday - 23:00 to 01:30 - Thursday to Saturday – 23:00 to 02:00</p> <p><u>Non-standard timings –</u></p> <ul style="list-style-type: none"> - New Years Day – All day - An additional hour to the standard and non-standard times when British Summer Time commences - On a day following bank holiday Sunday and Monday 23:00 to 02:00 - On the days following Valentine’s Day, Halloween, 23 December, Christmas Eve and Boxing Day 23:00 to 02:00

3. Recorded Music - Sunday to Wednesday - 23:00 to 01:30
- Thursday to Saturday – 23:00 to 02:00

Non-standard timings –

- New Years Day – All day
- An additional hour to the standard and non-standard times when British Summer Time commences
- On a day following bank holiday Sunday and Monday 23:00 to 02:00
- On the days following Valentine’s Day, Halloween, 23 December, Christmas Eve and Boxing Day 23:00 to 02:00

4. Performances of Dance - Sunday to Wednesday - 23:00 to 01:30
- Thursday to Saturday – 23:00 to 02:00

Non-standard timings –

- New Years Day – All day
- An additional hour to the standard and non-standard times when British Summer Time commences
- On a day following bank holiday Sunday and Monday 23:00 to 02:00
- On the days following Valentine’s Day, Halloween, 23 December, Christmas Eve and Boxing Day 23:00 to 02:00

4. Anything of a similar description to that falling within 2,3 and 4
- Sunday to Wednesday - 23:00 to 01:30
- Thursday to Saturday – 23:00 to 02:00

Non-standard timings –

- New Years Day – All day
- An additional hour to the standard and non-standard times when British Summer Time commences
- On a day following bank holiday Sunday and Monday 23:00 to 02:00
- On the days following Valentine’s Day, Halloween, 23 December, Christmas Eve and Boxing Day 23:00 to 02:00

5. Late Night Refreshment - Sunday to Wednesday - 23:00 to 02:00
- Thursday to Saturday – 23:00 to 02:30

Non-standard timings –

- New Years Day – All day
- An additional hour to the standard and non-standard times when British Summer Time commences
- On a day following bank holiday Sunday and Monday 23:00 to 02:30
- On the days following Valentine’s Day, Halloween, 23 December, Christmas Eve and Boxing Day 23:00 to 02:30

6. Supply of Alcohol – Sunday to Wednesday 09:00 to 01:30
- Thursday to Saturday – 09:00 to 02:00

Non-standard timings

- New Years Day – All day
- An additional hour to the standard and non-standard times when British Summer Time commences
- On a day following bank holiday Sunday and Monday 09:00 to 02:00
- On the days following Valentine’s Day, Halloween, 23 December, Christmas Eve and Boxing Day 09:00 to 02:00

4.7 This table below shows the applications that the licensing authority have received in relation to this premise:

Date	Type of Application
455	
27/07/2005	Conversion and variation
05/09/2006	Transfer
19/10/2016	Surrender of licence
2161	
02/08/2016	New premises
24/04/2017	Vary DPS
2453	
01/11/2019	New premises
16/07/2020	Variation
16/10/2020	Vary DPS

4.8 This following table shows the complaints recorded on the system in relation to 39a Carter Gate, Newark, NG24 1UA

Date	Complaint	Action
04/07/20	Breach of licence conditions and disorder incident	Police warning letter 15/07/20, Council warning letter 24/08/20
11/07/20	Breach of licence conditions	Police warning letter 15/07/20
31/07/20	Loud music and noise from patrons until 03:00 hours	LEO tried to contact someone from the premises and spoke to the complainant and Police. Put on hold whilst more serious incidents were being investigated by the Police.
24/08/20	Breach of licence condition and assault at premises	Police advice letter
28/08/20	Noise from Madisons heard at Beaumont Cross Inn	Investigated as part of joint action with Police following up on various incidents.
26/08/20	Concerns from Police, CCTV showing no social distancing	Investigated as part of joint action with Police following up on various incidents.
02/11/20	Email from member of the public raising concerns about £25 all you can eat and drink offer	LEO and Police visited premises and advised.

5.0 Premise with Licensable Activities in the Surrounding Area

5.1 There are a few premises within close proximity to the application site, the closest licensed premises being located at:

- White Hart, White Hart Yard, Newark, NG24 1EG

- Atrium, 69 Castle Gate, Newark, NG24 1BE
- Rutland Arms, 13-15 Barnby Gate, Newark, NG24 1PX
- Queens Head, 8 Market Place , Newark, NG24 1DU
- Corn Exchange, 18 Castle Gate, Newark, NG24 1BG

5.2 The following table shows the licensable activities for the above premise:

Premise name	Licensing Hours
White Hart, White Hart Yard, Newark, NG24 1EG	<p><u>The times the licence authorises the carrying out of licensable activities</u></p> <p>A Standard Times</p> <p>1 Regulated Entertainment (Films, live music, recorded music, performance of dance, anything similar) Sunday to Thursday 09:00 to 23:30 Friday to Saturday 09:00 to 01:00 the following day</p> <p>2 Late Night Refreshment Sunday to Thursday 09:00 to 23:30 Friday to Saturday 09:00 to 01:00 the following day</p> <p>3 The supply of alcohol Sunday to Thursday 09:00 to 23:30 Friday to Saturday 09:00 to 01:00 the following day</p> <p>B Non Standard Times</p> <p>1 All licensable activities permitted by this licence New Year's Eve – from the end of permitted New Years Eve to the commencement of permitted house on New Years Day Additional hour to standard times on Christmas Eve, Boxing Day, The Thursday preceding Good Friday; The Friday, Saturday and Sunday of each bank holiday; St Georges, St Patrick's and St Valentines Day</p> <hr/> <p><u>The opening hours of the premises</u></p> <p>A Standard Times Sunday to Thursday 09:00 to 24:00 Friday to Saturday 09:00 to 01:30 the following day</p> <p>B Non Standard Times New Year's Eve – from the end of permitted New Years Eve to the commencement of permitted house on New Years Day Additional hour to standard times on Christmas Eve, Boxing Day, The Thursday preceding Good Friday; The Friday, Saturday and Sunday of each bank holiday; St Georges, St Patrick's and St Valentines Day</p>
Atrium, 69 Castle Gate, Newark, NG24 1BE	<p>A <u>Standard Times</u></p> <p>1. Regulated Entertainment</p> <p>a. All categories permitted by this licence except live music Sunday to Wednesday 08:00 to 01:00 the following day Thursday to Saturday 08:00 to 03:00 the following day</p> <p>b. The provision of Live Music Monday to Sunday – 08:00 to 00:00</p> <p>2. Late night refreshment Sunday to Wednesday 23:00 to 01:00 the following day Thursday to Saturday 23:00 to 03:00 the following day</p>

	<p>3. The supply of alcohol Sunday to Wednesday – 08:00 to 01:00 Thursday to Saturday – 08:00 to 03:00 the following day</p> <p>B <u>Non Standard Times</u></p> <p>1. <u>Regulated Entertainment – (all categories permitted by this licence except live music)</u> Where 24th December falls on a Sunday to Wednesday – 08:00 to 03:00 the following day Where 26th December falls on a Sunday to Wednesday – 08:00 to 03:00 the following day All Sundays preceding a Bank Holiday – 08:00 to 03:00 the following day If applicable, an additional hour to the standard and non-standard times on the day when British summertime commences. <u>Regulated Entertainment – all categories permitted by this licence</u> From the standard start timing on 31st December to the standard start timing on 1st January.</p> <p>2. <u>Late night refreshment</u> Where 24th December falls on a Sunday to Wednesday – 23:00 to 03:00 the following day Where 26th December falls on a Sunday to Wednesday – 23:00 to 03:00 the following day All Sundays preceding a Bank Holiday – 23:00 to 03:00 the following day If applicable, an additional hour to the standard and non-standard times on the day when British summertime commences. From the standard start timing on 31st December to the standard start timing on 1st January.</p> <p>3. <u>The supply of alcohol</u> Where 24th December falls on a Sunday to Wednesday – 08:00 to 03:00 the following day Where 26th December falls on a Sunday to Wednesday – 08:00 to 03:00 the following day All Sundays preceding a Bank Holiday – 08:00 to 03:00 the following day If applicable, an additional hour to the standard and non-standard times on the day when British summertime commences. From the standard start timing on 31st December to the standard start timing on 1st January.</p> <p><u>Opening hours</u></p> <p>A <u>Standard Times</u> Sunday to Wednesday – 08:00 to 01:30 the following day Thursday to Saturday – 08:00 to 03:30 the following day</p> <p>B <u>Non Standard Times</u> An additional 30 minutes after the non-standard finish timings for the licensable activities. On 24th and 26th December and Sundays preceding Bank Holidays – 08:00 to 03:30 the following day</p>
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Rutland Arms, 13-15 Barnby Gate, Newark, NG24 1PX

The times the licence authorises the carrying out of licensable activities

- 1 Regulated Entertainment – all categories permitted by this licence
Monday to Sunday – 10:00 to 02:00 the following day
- 2 Late Night Refreshment
Monday to Sunday – 23:00 to 02:00 the following day
- 3 The supply of alcohol by retail
Monday to Sunday – 10:00 to 02:00 the following day
The premises may open for licensable activities to show the broadcast of televised sporting events of national or international interest outside normal operating hours. The number of occasions for additional hours should be limited to no more than 12, with notice to the police of 14 days and the police will have power of veto over any such extension

The opening hours of the premises

Monday to Sunday– 08:00 to 02:30 the following day
Where the premises are open for licensable activities in conjunction with a sporting event as above they will close 30 minutes after the conclusion of the relevant event

Queens Head, 8 Market Place, Newark, NG24 1DU

The times the licence authorises the carrying out of licensable activities

A Standard Times

1. Regulated Entertainment (films, indoor sporting events, live music, recorded music, entertainment of similar description)
 - a. Categories (a) & (b) in the above box
Sunday to Thursday – 07:00 to 01:00 the following morning
Friday & Saturday – 07:00 to 02:00 the following morning
 - b. The provision of live music
Monday to Sunday – 07:00 to 00:00
 - c. All other categories of Regulated Entertainment permitted by this licence
Sunday to Thursday – 07:00 to 00:00
Friday & Saturday – 07:00 to 01:00 the following day
2. Late Night Refreshment
Sunday to Thursday – 23:00 to 01:00 the following day
Friday & Saturday – 23:00 to 02:00 the following day
3. The supply of alcohol by retail
Sunday to Thursday – 07:00 to 00:00
Friday & Saturday – 07:00 to 01:00 the following day

B Non Standard Times

1. Regulated Entertainment
 - a. Categories (a) & (b) in the above box
31st December – 07:00 to normal terminal hour for 1st January
 - b. The provision of live music
31st December – 07:00 to 02:00 the following morning
 - c. The provision of recorded music
All Sundays prior to Bank Holiday Mondays – 07:00 to 01:00 the following morning
17th March, 23rd April, 31st October, 24th December and 26th December, where those dates fall on a day other than Friday or Saturday – 07:00 to 01:00 the following day
31st December – 07:00 to normal terminal hour for 1st January
 - d. The provision of facilities for making music
17th March, 23rd April, 31st October, 24th December and 26th December, where those dates fall on a day other than Friday or Saturday – 10:00 to 01:00 the following day
31st December – 07:00 to 02:00 the following morning
 - e. The provision of facilities for dancing
17th March, 23rd April, 31st October, 24th December and 26th December, where those dates fall on a day other than Friday or Saturday – 10:00 to 01:00 the following day
31st December – 07:00 to 02:00 the following morning
2. Late Night Refreshment
17th March, 23rd April, 31st October, 24th December and 26th December, where those dates fall on a day other than Friday or Saturday – 23:00 to 02:00 the following day
31st December – 23:00 to 05:00 the following morning
3. The supply of alcohol by retail
All Sundays prior to Bank Holiday Mondays – 07:00 to 01:00 the following morning
17th March, 23rd April, 31st October, 24th December and 26th December, where those dates fall on a day other than Friday or Saturday – 07:00 to 01:00 the following morning

<p>Corn Exchange, 18 Castle Gate, Newark, NG24 1BG (Please note that a new application for a premise licence was submitted for 18 Castle Gate, Newark. Following receipt of representations a hearing was held and is now pending an appeal at Magistrates Court, therefore these times maybe subject to change)</p>	<p>A Standard Times</p> <ol style="list-style-type: none"> 1. Regulated Entertainment(plays, indoor sporting events, live music, recorded music, performances of dance, anything similar to aforementioned): Sunday to Thursday: 08:00 to 00:30 the following day Friday and Saturday: 08:00 to 02:45 the following day 2. Late night refreshment: Sunday to Thursday: 23:00 to 00:30 the following day Friday and Saturday: 08:00 to 02:30 the following day 3. The Supply of alcohol Sunday to Thursday: 08:00 to 00:30 the following day Friday and Saturday: 08:00 to 02:30 the following day <p>B Non Standard Times</p> <ol style="list-style-type: none"> 1. Regulated Entertainment (categories c, d, e and f in the above box) New Years Day: 00:00 to 23:59 Christmas Day: 00:00 to 23:59 Start of British Summer Time: 00:00 to 04:30 the following day and 08:00 to 23:59 2. Late night refreshment: New Years Day: 00:00 to 05:00 and 23:00 to 23:59 Christmas Day: 00:00 to 05:00 and 23:00 to 23:59 Start of British Summer Time: 00:00 to 04:30 the following day and 23:00 to 23:59 3. The Supply of alcohol New Years Day: 00:00 to 23:59 Christmas Day: 00:00 to 23:59 Start of British Summer Time: 00:00 to 04:30 the following day and 08:00 to 23:59 <p><u>Opening hours</u></p> <p>A Standard Times Sunday to Thursday 08:00 to 01:00 the following day Friday to Saturday 08:00 to 03:00 the following day</p> <p>B None Standard Times New Years Day: 00:00 to 23:59 Christmas Day: 00:00 to 23:59 Start of British Summer Time: 00:00 to 04:30 the following day and 08:00 to 23:59</p>
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6.0 Additional Information Requested by Licensing Authority

6.1 The licensing authority did not request any additional information from the applicant or the premise licence holder.

7.0 NSDC Policies Applicable

7.1 Statement of Licensing Policy 2019-2023

Policy 1

The Authority expects to see evidence of the effective and responsible management of the licensed premises, such as examples of instruction, training and supervision of staff and the adoption of best practice used in the leisure industry, being specifically addressed within the Operating Schedule.

REASON: To ensure the promotion of the licensing objectives.

Policy 2

When preparing or considering applications, applicants, responsible authorities, interested parties and the Licensing Authority shall, where appropriate, take into account the following matters in assessing both the potential for the Licensing Objectives to be undermined and the necessity for, and proportionality of, any conditions which may be offered or imposed on any resulting licence, certificate or permission:

- (i) the nature of the area within which the premises are situated.*
- (ii) the precise nature, type and frequency of the proposed activities.*
- (iii) any measures proposed by the applicant in the Operating Schedule.*
- (iv) the nature (principally in terms of the age and orderliness) and number of any customers likely to attend the licensed premises.*
- (v) means of access to and exit from the premises.*
- (vi) the provision and availability of adequate seating and the restriction of standing areas.*
- (vii) transport provision in the area and the likely means of public or private transport.*
- (viii) parking provision in the area.*
- (ix) the potential cumulative impact*
- (x) other means and resources available to mitigate any impact.*
- (xi) such other matters as may be relevant to the application.*

REASON: To ensure that all relevant matters are taken into consideration during the application process.

7.2 Chapters 6, 7 and 8 of the Statement of Licensing Policy are considered particularly relevant to this review application. These are attached as **Appendix 5**.

8.0 Applicable Provisions of Guidance under Section 182 Licensing Act 2003

8.1 When considering this review application the Panel may wish to consider Chapters 2, 10 and 11 of the Revised Statutory Guidance issued under section 182 of the Licensing Act 2003 - April 2018. These are attached as **Appendix 6**.

8.2 Chapter 11 of Revised Guidance issued under section 182 of the Licensing Act 2003 – April 2018 details the powers of a licensing authority on the determination of a review:

11.16 *The 2003 Act provides a range of powers for the licensing authority which it may exercise on determining a review where it considers them appropriate for the promotion of the licensing objectives.*

11.17 *The licensing authority may decide that the review does not require it to take any further steps appropriate to promoting the licensing objectives. In addition, there is nothing to prevent a licensing authority issuing an informal warning to the licence holder and/or to recommend improvement within a particular period of time. It is expected that licensing authorities will regard such informal warnings as an important mechanism for ensuring that the licensing objectives are effectively promoted and that warnings should be issued in writing to the licence holder.*

11.18 *However, where responsible authorities such as the police or environmental health officers have already issued warnings requiring improvement – either orally or in writing – that have failed as part of their own stepped approach to address concerns, licensing authorities should not merely repeat that approach and should take this into account when considering what further action is appropriate. Similarly, licensing authorities may take into account any civil immigration penalties which a licence holder has been required to pay for employing an illegal worker.*

11.19 *Where the licensing authority considers that action under its statutory powers is appropriate, it may take any of the following steps:*

- *modify the conditions of the premises licence (which includes adding new conditions or any alteration or omission of an existing condition), for example, by reducing the hours of opening or by requiring door supervisors at particular times;*
- *exclude a licensable activity from the scope of the licence, for example, to exclude the performance of live music or playing of recorded music (where it is not within the incidental live and recorded music exemption);*
- *remove the designated premises supervisor, for example, because they consider that the problems are the result of poor management;*
- *suspend the licence for a period not exceeding three months;*
- *revoke the licence.*

11.20 *In deciding which of these powers to invoke, it is expected that licensing authorities should so far as possible seek to establish the cause or causes of the concerns that the representations identify. The remedial action taken should generally be directed at these causes and should always be no more than an appropriate and proportionate response to address the causes of concern that instigated the review.*

11.21 *For example, licensing authorities should be alive to the possibility that the removal and replacement of the designated premises supervisor may be sufficient to remedy a problem where the cause of the identified problem directly relates to poor management decisions made by that individual.*

11.22 *Equally, it may emerge that poor management is a direct reflection of poor company practice or policy and the mere removal of the designated premises supervisor may be an inadequate response to the problems presented. Indeed, where subsequent review hearings are generated by representations, it should be rare merely to remove a succession of designated premises supervisors as this would be a clear indication of deeper problems that impact upon the licensing objectives.*

11.23 *Licensing authorities should also note that modifications of conditions and exclusions of licensable activities may be imposed either permanently or for a temporary period of up to three months. Temporary changes or suspension of the licence for up to three months could impact on the business holding the licence financially and would only be expected to be pursued as an appropriate means of promoting the licensing objectives or preventing illegal working. So, for instance, a licence could be suspended for a weekend as a means of deterring the holder from allowing the problems that gave rise to the review to happen again. However, it will always be important that any detrimental financial impact that may result from a licensing authority's decision is appropriate and proportionate to the promotion of the licensing objectives and for the prevention of illegal working in licensed premises. But where premises are found to be trading irresponsibly, the licensing authority should not hesitate, where appropriate to do so, to take tough action to tackle the problems at the premises and, where other measures are deemed insufficient, to revoke the licence.*

9.0 RECOMMENDATION

That Members consider the review application and the representations made for Madison's Lounge Bar & Bistro, 39A Carter Gate, Newark, NG24 1UA and take the steps as it considers appropriate for the promotion of the licensing objectives.

The steps available on determination of a review application are:

- **To take no further action**
- **To issue a warning**
- **To modify the conditions of the licence**
- **To exclude a licensable activity from the scope of the licence**
- **To remove the designated premise supervisor**
- **To suspend the licence for up to three months**
- **To revoke the licence**

A decision to modify conditions or exclude a licensable activity can be made on a permanent or temporary basis (for up to three months) depending on the particular issues raised.

List of Appendices

Appendix 1	Review Application Form
Appendix 2	Representations/comments Received
Appendix 3	Location Plan and Photos of the premises
Appendix 4A	Copy of licence 455 (Gusto Venue)
Appendix 4B	Copy of licence 2163 (Jola Jola)
Appendix 4C	Copy of the current licence (Madison's Lounge Bar & Bistro)
Appendix 5	NSDC Statement of Licensing Policy (Chapters 6, 7 and 8)
Appendix 6	Statutory Guidance (Chapters 2,10 and 11)

For further information please contact Nicola Kellas – Senior Licensing Officer on extension 5894.

Matt Finch
Director – Communities & Environment

LICENSING ACT 2003



NOTICE OF VARIATION OF PREMISES LICENCE APPLICATION RECEIVED BY NEWARK AND SHERWOOD DISTRICT COUNCIL

Name of applicant	<i>WAGS Leisure Limited</i>
Postal address of premise or club	<i>Madisons and Lounge Bar & Bistro 39A Carter Gate Newark NG24 1UA</i>

The proposed variation is:
<p><i>Briefly describe the proposed use:</i></p> <p>Films – indoors - Saturday and Sunday 02:00 to 04:00 Recorded Music - indoors - Saturday and Sunday 02:00 to 04:00 Performance of Dance - indoors - Saturday and Sunday 02:00 to 04:00 Provision of Late Night Refreshment – Saturday and Sunday 02:30 to 04:00 Alcohol – on sales – Saturday and Sunday 02:00 to 04:00 Opening hours - Saturday and Sunday 02:30 to 04:30</p>

Any representations must be made in writing to: The Licensing and Enforcement Section, Newark & Sherwood District Council, Castle House, Great North Road, Newark on Trent, NG24 1BY.

Representations must be received no later than **13th August 2020**

The application record and register may be viewed during normal office hours at the above address.

It is an offence under section 158 of the Licensing Act 2003 knowingly or recklessly to make a false statement in connection with an application and the maximum fine for which a person is liable on summary conviction for the offence is up to level 5 on the standard scale (£5,000)

Application to vary a premises licence under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I/We WAGS Leisure Limited

(Insert name(s) of applicant)

being the premises licence holder, apply to vary a premises licence under section 34 of the Licensing Act 2003 for the premises described in Part 1 below

Premises licence number 002453
--

Part 1 – Premises Details

Postal address of premises or, if none, ordnance survey map reference or description Madisons and Lounge Bar & Bistro 39A Carter Gate			
Post town	Newark	Postcode	NG24 1UA

Telephone number at premises (if any)	01636 700333
Non-domestic rateable value of premises	£37000

Part 2 – Applicant details

Daytime contact telephone number	c/o 07971 841273		
E-mail address (optional)	c/o mkheng@kurnia.co.uk		
Current postal address if different from premises address	c/o Kurnia Licensing Consultants Limited 1 Beck Hill		
Post town	Reepham	Postcode	LN3 4EN

Part 3 - Variation

Please tick as appropriate

Do you want the proposed variation to have effect as soon as possible? Yes No

If not, from what date do you want the variation to take effect?

DD		MM		YYYY			
1	4	0	8	2	0	2	0

Do you want the proposed variation to have effect in relation to the introduction of the late night levy? (Please see guidance note 1) Yes No

Please describe briefly the nature of the proposed variation (Please see guidance note 2)

To extend the hours of licensable activities and remove and add conditions.

For clarification this application is an application to vary the current premises licence and the times stated on this application may include those already permitted. This application is for hours and activities not already permitted by the current premises licence.

If your proposed variation would mean that 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend:

0

Part 4 Operating Schedule

Please complete those parts of the Operating Schedule below which would be subject to change if this application to vary is successful.

Provision of regulated entertainment (Please see guidance note 3) Please tick all that apply

- a) plays (if ticking yes, fill in box A)
- b) films (if ticking yes, fill in box B)
- c) indoor sporting events (if ticking yes, fill in box C)
- d) boxing or wrestling entertainment (if ticking yes, fill in box D)
- e) live music (if ticking yes, fill in box E)
- f) recorded music (if ticking yes, fill in box F)
- g) performances of dance (if ticking yes, fill in box G)
- h) anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H)

Provision of late night refreshment (if ticking yes, fill in box I)

Supply of alcohol (if ticking yes, fill in box J)

In all cases complete boxes K, L and M

A

Plays Standard days and timings (please read guidance note 8)			Will the performance of a play take place indoors or outdoors or both – please tick (please read guidance note 4)	Indoors	<input type="checkbox"/>
Day				Outdoors	<input type="checkbox"/>
Start	Finish			Both	<input type="checkbox"/>
Mon			<u>Please give further details here</u> (please read guidance note 5)		
Tue			<u>State any seasonal variations for performing plays</u> (please read guidance note 6)		
Wed			<u>Non standard timings. Where you intend to use the premises for the performance of plays at different times to those listed in the column on the left, please list</u> (please read guidance note 7)		
Thur					
Fri					
Sat					
Sun					

B

Films Standard days and timings (please read guidance note 8)			Will the exhibition of films take place indoors or outdoors or both – please tick (please read guidance note 4)	Indoors	<input checked="" type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon			Please give further details here (please read guidance note 5) Video entertainment on tv screens and/or amusement machines		
Tue					
Wed			State any seasonal variations for the exhibition of films (please read guidance note 6) None		
Thur					
Fri			Non standard timings. Where you intend to use the premises for the exhibition of films at different times to those listed in the column on the left, please list (please read guidance note 7) These hours are the hours subject to this application to therefore extend the current hours that are permitted		
Sat	0200	0400			
Sun	0200	0400			

C

Indoor sporting events Standard days and timings (please read guidance note 8)			<u>Please give further details</u> (please read guidance note 5)
Day	Start	Finish	
Mon			
Tue			<u>State any seasonal variations for indoor sporting events</u> (please read guidance note 6)
Wed			
Thur			<u>Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list</u> (please read guidance note 7)
Fri			
Sat			
Sun			

D

Boxing or wrestling entertainments Standard days and timings (please read guidance note 8)			<u>Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick</u> (please read guidance note 4)	Indoors	<input type="checkbox"/>			
				Outdoors	<input type="checkbox"/>			
				Both	<input type="checkbox"/>			
Day	Start	Finish	<u>Please give further details here</u> (please read guidance note 5)					
Mon								
Tue								
Wed						<u>State any seasonal variations for boxing or wrestling entertainment</u> (please read guidance note 6)		
Thur								
Fri						<u>Non standard timings. Where you intend to use the premises for boxing or wrestling entertainment at different times to those listed in the column on the left, please list</u> (please read guidance note 7)		
Sat								
Sun								

E

Live music Standard days and timings (please read guidance note 8)			Will the performance of live music take place <u>indoors or outdoors or both</u> – please tick (please read guidance note 4)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon			<u>Please give further details here</u> (please read guidance note 5)		
Tue					
Wed			<u>State any seasonal variations for the performance of live music</u> (please read guidance note 6)		
Thur					
Fri			<u>Non standard timings. Where you intend to use the premises for the performance of live music at different times to those listed in the column on the left, please list</u> (please read guidance note 7)		
Sat					
Sun					

F

Recorded music Standard days and timings (please read guidance note 8)			<u>Will the playing of recorded music take place indoors or outdoors or both – please tick (please read guidance note 4)</u>	Indoors	<input checked="" type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon			<u>Please give further details here (please read guidance note 5)</u> Recorded music with or without a DJ and including audience participation.		
Tue					
Wed			<u>State any seasonal variations for the playing of recorded music (please read guidance note 6)</u> None		
Thur					
Fri			<u>Non standard timings. Where you intend to use the premises for the playing of recorded music at different times to those listed in the column on the left, please list (please read guidance note 7)</u> These hours are the hours subject to this application to therefore extend the current hours that are permitted		
Sat	0200	0400			
Sun	0200	0400			

G

Performances of dance Standard days and timings (please read guidance note 8)			Will the performance of dance take place indoors or outdoors or both – please tick (please read guidance note 4)	Indoors	<input checked="" type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon			Please give further details here (please read guidance note 5) To permit performances of dance that attracts an audience, whether by advertisement or spontaneously		
Tue					
Wed			State any seasonal variations for the performance of dance (please read guidance note 6) None		
Thur					
Fri			Non standard timings. Where you intend to use the premises for the performance of dance at different times to those listed in the column on the left, please list (please read guidance note 7) These hours are the hours subject to this application to therefore extend the current hours that are permitted		
Sat	0200	0400			
Sun	0200	0400			

H

Anything of a similar description to that falling within (e), (f) or (g) Standard days and timings (please read guidance note 8)			Please give a description of the type of entertainment you will be providing		
Day	Start	Finish	Will this entertainment take place indoors or outdoors or both – please tick (please read guidance note 4)	Indoors	<input type="checkbox"/>
Mon				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Tue			Please give further details here (please read guidance note 5)		
Wed					
Thur			State any seasonal variations for entertainment of a similar description to that falling within (e), (f) or (g) (please read guidance note 6)		
Fri					
Sat			Non standard timings. Where you intend to use the premises for the entertainment of a similar description to that falling within (e), (f) or (g) at different times to those listed in the column on the left, please list (please read guidance note 7)		
Sun					

I

Late night refreshment Standard days and timings (please read guidance note 8)			Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 4)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon			Please give further details here (please read guidance note 5) Provision of hot drinks and/or hot food		
Tue					
Wed			State any seasonal variations for the provision of late night refreshment (please read guidance note 6) None		
Thur					
Fri			Non standard timings. Where you intend to use the premises for the provision of late night refreshment at different times, to those listed in the column on the left, please list (please read guidance note 7) These hours are the hours subject to this application to therefore extend the current hours that are permitted		
Sat	0230	0400			
Sun	0230	0400			

J

Supply of alcohol Standard days and timings (please read guidance note 8)			Will the supply of alcohol be for consumption – please tick (please read guidance note 9)	On the premises	<input checked="" type="checkbox"/>
				Off the premises	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon			State any seasonal variations for the supply of alcohol! (please read guidance note 6) None		
Tue					
Wed					
Thur			Non-standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed in the column on the left, please list (please read guidance note 7) These hours are the hours subject to this application to therefore extend the current hours that are permitted. The extended hours applied for are for the consumption of alcohol on the premises only.		
Fri					
Sat	0200	0400			
Sun	0200	0400			

K

<p>Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 10).</p> <p>No activities are proposed that may give rise to concern in respect of children but should any activities occur that may give rise to concern in respect of children then suitable measures and restrictions shall be implemented.</p>
--

L

Hours premises are open to the public Standard days and timings (please read guidance note 8)			State any seasonal variations (please read guidance note 6) None
Day	Start	Finish	
Mon			
Tue			Non standard timings. Where you intend the premises to be open to the public at different times from those listed in the column on the left, please list (please read guidance note 7) These hours are the hours subject to this application to therefore extend the current hours currently stated on the premises licence.
Wed			
Thur			
Fri			
Sat	0230	0430	
Sun	0230	0430	

Please identify those conditions currently imposed on the licence which you believe could be removed as a consequence of the proposed variation you are seeking.

Two SIA registered door supervisors shall be on duty on Friday and Saturday evenings from 2000 hours, and if the rear area, the area within the blue line marked on the plan for the premises licence, is open a further two SIA registered door supervisors shall be on duty from 2200 until the premises close. This condition may be disapplied/ amended by written agreement with the Police at least 2 working days prior to the date and time of the disapplication and such written agreement retained at the premises.

A minimum of five suitably trained and licensed SIA door supervisors shall be on duty on Bank Holiday Sunday's, Valentine Day, Boxing day and New Year Eve from 2200 until the premise close.

A door supervisor to wear and operate a body worn camera with the facility to record footage on Friday and Saturdays from 2000 hours until the premise close unless otherwise agreed in writing with the Police.

No persons shall be permitted to remove open vessels from the premises, other than to the designated smoking area at the rear of the premises or customers who may be seated at any tables immediately outside the front of a premises that belong to the premises from opening until 2000 hours on any day of the week.

Please tick as appropriate

- I have enclosed the premises licence
- I have enclosed the relevant part of the premises licence

If you have not ticked one of these boxes, please fill in reasons for not including the licence or part of it below

Reasons why I have not enclosed the premises licence or relevant part of premises licence.
Online application

M

Describe any additional steps you intend to take to promote the four licensing objectives as a result of the proposed variation:

a) General – all four licensing objectives (b, c, d and e) (please read guidance note 11)

The Authorities local licensing policy has been considered in the preparation of this application.

No new steps have been identified that are not already covered under the Licensing Act 2003 or other legislation in relation to the four licensing objectives, except as stated earlier in this application

b) The prevention of crime and disorder

When the rear area, the area shaded blue on the plan for the premises licence, currently known as Madison's, is open, a minimum of two SIA registered door supervisors shall be on duty from 2200 hrs until the premises close.

On New Year's Eve when the rear area, the area shaded blue on the plan for the premises licence, currently known as Madison's, a minimum of four SIA registered door supervisors shall be on duty from 2200 hrs until the premises close.

In regards to the front lounge bar area, the area shaded red on the plan for the premises licence, currently known as The Lounge Bar and Bistro, the premises licence holder shall ensure that there is an adequate risk assessment of the need for door supervision for the lounge bar and shall provide door supervision, sufficient to control the entry of persons to the premises and for the keeping of order in the premises when they are used for a licensable activity, in accordance with that risk assessment.

There shall be no alcohol supplied for the consumption off the premises in respect of the rear area, the area shaded blue on the plan for the premises licence, currently known as Madison's.

No other steps have been identified that are not already covered by the conditions on the existing premises licence, or under the Licensing Act 2003 or other legislation.

c) Public safety

No further steps have been identified that are not already covered by the conditions on the existing premises licence, or under the Licensing Act 2003 or other legislation.

d) The prevention of public nuisance

No further steps have been identified that are not already covered by the conditions on the existing premises licence, or under the Licensing Act 2003 or other legislation.

e) The protection of children from harm

No further steps have been identified that are not already covered by the conditions on the existing premises licence, or under the Licensing Act 2003 or other legislation.

Checklist:

Please tick to indicate agreement

- I have made or enclosed payment of the fee; or
- I have not made or enclosed payment of the fee because this application has been made in relation to the introduction of the late night levy.
- I have sent copies of this application and the plan to responsible authorities and others where applicable.
- I understand that I must now advertise my application.
- I have enclosed the premises licence or relevant part of it or explanation.
- I understand that if I do not comply with the above requirements my application will be rejected.

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

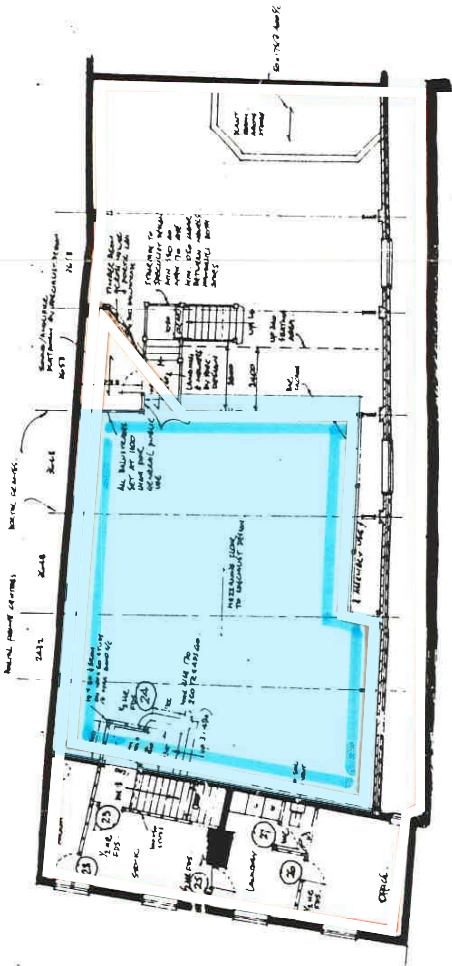
Part 5 – Signatures (please read guidance note 12)

Signature of applicant (the current premises licence holder) or applicant’s solicitor or other duly authorised agent (please read guidance note 13). **If signing on behalf of the applicant, please state in what capacity.**

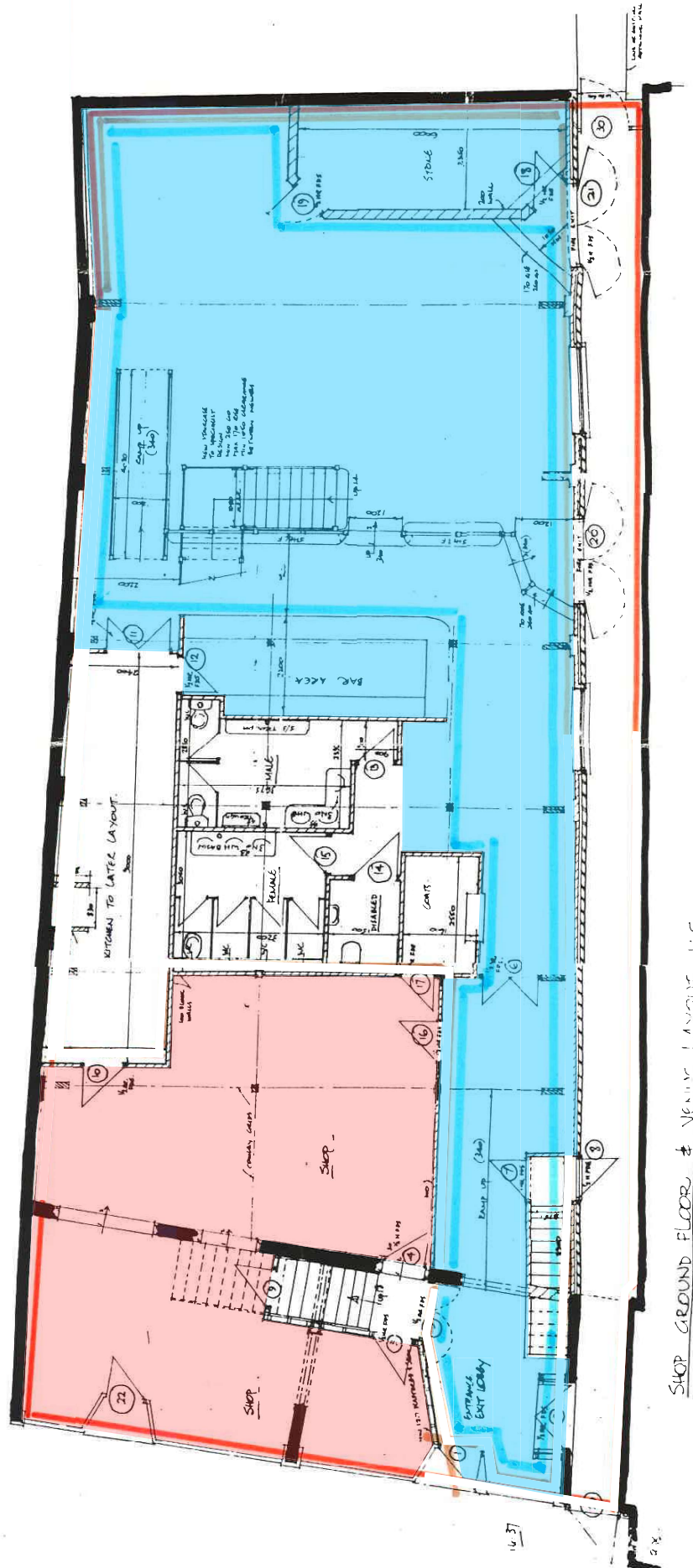
Signature	
Date	16/07/2020
Capacity	Michael Kheng CBii - Applicant’s duly authorised agent

Contact name (where not previously given) and address for correspondence associated with this application (please read guidance note 15)			
Michael Kheng Kurnia Licensing Consultants Limited 1 Beck Hill			
Post town	Reepham	Post code	LN3 4EN
Telephone number (if any)	07971 841273		
If you would prefer us to correspond with you by e-mail, your e-mail address (optional)			
mkheng@kurnia.co.uk			

Madison's
 39 a Catergate
 Newark
 NG24 1UA
 Licensed areas shaded



SHOP FIRST FLOOR & MEZZANINE LAYOUT 1:100



SHOP GROUND FLOOR & VENUE LAYOUT 1:50

From: [request](#)
To: [Nicola Kellas](#)
Subject: FW: Review of the Premises Licences for Madisons, 39A Carter Gate, Newark, NG24 1UA
Date: 14 September 2020 15:54:41
Attachments: [image001.png](#)

From: Steve Baumber
Sent: 14 September 2020 15:54
To: request
Cc: michelle elliott
Subject: Review of the Premises Licences for Madisons, 39A Carter Gate, Newark, NG24 1UA

Dear Sir/Madam

Thank you for notifying us of the application being made to review the Premises Licences for Madisons, 39A Carter Gate, Newark, I am replying on behalf of the Nottinghamshire Safeguarding Children Partnership.

We do not have any additional information in respect of these premises but would support the application being made to review the Premises Licences based on the information provided by Nottinghamshire Police. There appear to be legitimate concerns around underage drinking at the premises and evidence of a number of violent incidents, the risks to young people are therefore self-evident and coupled with the doubts raised about the Designated Premises Supervisor ability or willingness to address breaches of the premise licence which heighten those concerns. We would therefore support the proposals put forward by Nottinghamshire Police to address the issues of crime and disorder and uphold the four licensing principles.

Regards

Steve Baumber

Service Manager, Partnerships and Planning
Safeguarding Assurance and Improvement Group
Nottinghamshire County Council
T. 0115 9773917
M. 07770 607732



<https://www.nottinghamshire.gov.uk/nscp>

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Nottinghamshire County Council Legal Disclaimer.

Good Evening,

Hope all is well?

I wish to submit a review to the above licence number 002453 at Madisons 39a Carter Gate Newark.

As an external visitor to the town of Newark and afternoon visiting Madisons bar on a number of occasions myself and my family have found the venue and staff very polite and always a well kept bar.

Despite a number of issues that we as a family have read about it seems to only a small number of people that want to spoil it for outsiders like me and my family and this again would make it difficult to be in a position to dine within Newark itself.

We and long with many others vacated the venue and where this is located it is very popular with a vast variety of food and drinks on offer as they are also part of the eat out to help out scheme which we found very helpful when it came to purchasing food and drink from the venue.

From our visit we all found that all staff within the venue was all COVID safe and friendly and welcomed us, we even saw them clean and sanitise our table before sat down and kept the required distance when taking our orders.

A bar like Madisons is definatley a place we would re visit again because of how welcoming the staff was. In my Opinion this is something that Newark needs to provide both the town people and most certainly for the outside people who are visiting into Newark as this brings in more business and trade to the town and can open up more opportunities for a small bar like madisons further down the like.

Me and my family both told the managers that we would like to see more of these bars in an around other towns and cities as we believe they would benefit from a number kf venues in different areas build of future prospects for the business.

If you would like further information or details please do not hesitate to contact me on

Best Regards
Callum Dixon

I wish to submit a representation against the application to review premises licence number 002453 in respect of Madisons, 39a Carter Gate, Newark.

Madisons has been a safe and inviting bar and nightclub since it opened last year. I am 49 yrs old and enjoy a quality drink in nice, safe premises. Before covid i visited the bar weekly and have resumed going again since covid restrictions were lifted. The management, door and bar staff are friendly and committed to making the environment safe and enjoyable. It has mainly attracted a largely middle aged clientele. 25 to 50 yrs. All was well until the council pushed other venues in the town to close early meaning the only place open is madisons. They have responded brilliantly to ensure covid safe despite the demand. Every weekend 99% of the people in the bar have fun but the odd individual has sometimes let themselves down. The staff are quick to act and nip any trouble quickly. The problem is not madisons! The problem is the council have made it difficult for other premises to stay open late and therefore there is only one place to go. So trouble makers are concentrated in one place. Madisons should not be punished for the poor decisions made by the council and in fact should be saluted for responsibly responding so well. Newark needs a late night venue and Madisons is a high quality and responsible venue. The council is killing Newark economy and hard working responsible business owners, such as Madisons should not be punished they should be fully supported by council and police to ensure the 1 or 2 idiots are dealt with and the other 99% are allowed to enjoy their night out.

I hope the council make the right decision for a modern community and support Madisons in retaining their current license.

I would be happy to attend any hearing in person in support of madisons.

Regards

Carolyn Brown

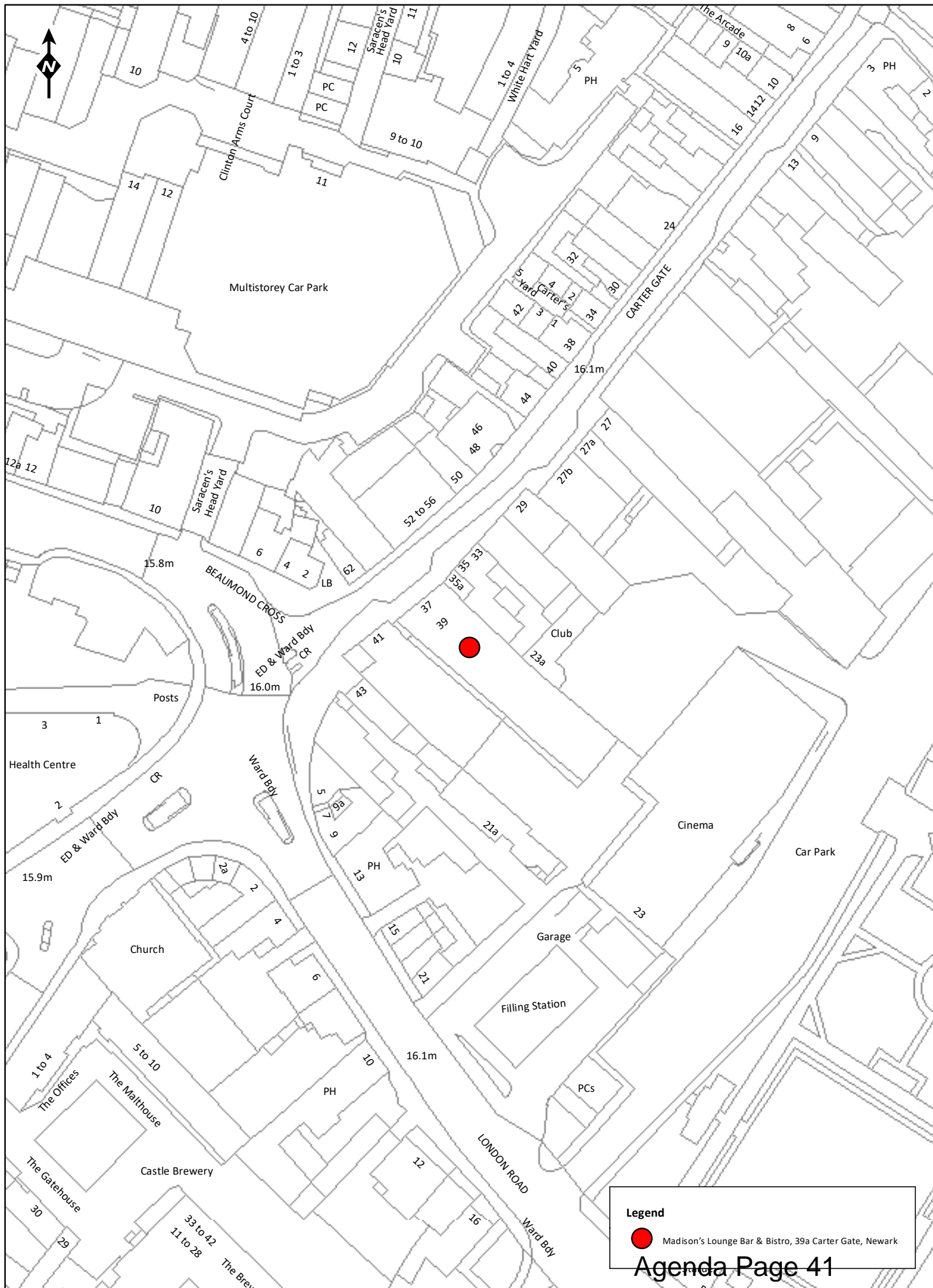
I want to submit against the application to review the license at Madissons Newark premise license number 002453.

My partner and I have been regularly customers of the venue since it opened before covid and have started going again since we were allowed. It is a top quality bar and still is. Staff and management are friendly and welcoming. They have never tolerated any trouble before covid or since. There are no quality late night venues in newark and Madison's fills a huge gap in the late evening offering. I can't wait for the club to open and I know the management will open safely. I wouldn't be there if I didn't have confidence in them. The council should not allow the actions of 1 or 2 idiots to spoil it for the other 99% of us who enjoy the night in Madisons.

I support Madison's and hope the council supports the business in being successful by retaining their current license. You and the police should be helping pubs, bars, taxis across the town to be open safely, deal with the odd idiot and make it an enjoyable for the majority and not allow the minority to win. These business owners have invested in this town during tough times. Stop making it harder for them and help them!

Regards

Michael Halford





FLAMES
PREMIER FIRE

SOLID & WOOD BURNING STOVES
GAS & ELECTRIC FIRES
CENTRAL HEATING & BOILERS

Madisons

Madisons
Gin Bar, Nightclub

WOOD MOORE & CO.
FOR SALE
01636 610 906

CASHING GUN

Flower Time Party Time

ONE

Vape

TO LET

TO LET

Madisons

Madisons

37-39a

Open
Mon-Thurs 4pm - 11pm
Friday 4pm - 12:30am
Saturday 12pm - 12:30am
Sunday 12pm - 12am
Night club
Friday & Saturday
11pm - 12am

50% off
Eat Out TO HELP OUT
Mon - Wed
FROM 12:00pm
Ma

Disabled badge holders only
TICKET AWAY PIZZA £9.95
Gin Bar, Nightclub & Venue

Open
Night club
Friday & Saturday
11pm - 12am



Madisons

Madisons

FLAMES OF NEWARK LTD

Newark C&A Club

WONNE

Madisons

Gin Bar, Nightclub & Venue

Newark & Sherwood District Council

OPENING HOURS

RSPCA

Surrendered 19.10.2016

Kelham Hall, Newark, Notts, NG23 5QX

Premises Licence

Premises licence number 000455

Part 1 – Premises details

Postal address of premises, or if none, ordnance survey map reference or description Gusto's Venue 39A Cartergate			
Post town	Newark	Post code	NG24 1UA
Telephone number			

Where the licence is time limited the dates Not applicable
--

- | |
|---|
| <p>Licensable activities authorised by the licence</p> <ol style="list-style-type: none"> 1. Regulated Entertainment <ol style="list-style-type: none"> a. The exhibition of films b. The provision of Live Music c. The provision of recorded music d. Entertainment of a similar description to (b) & (c) above e. The provision of facilities for dancing 2. Late Night Refreshment 3. The supply of alcohol by retail |
|---|

- | |
|--|
| <p>The times the licence authorises the carrying out of licensable activities</p> <ol style="list-style-type: none"> 1. Regulated Entertainment – <ol style="list-style-type: none"> a. All categories permitted by this Licence except (d) above
 Monday to Wednesday – 18:00 to 01:00 the following day
 Thursday to Saturday – 18:00 to 02:00 the following day
 Sunday – 18:00 to 00:00 b. Entertainment of a similar description to (b) & (c) above
 Monday to Wednesday – 07:00 to 01:00 the following day
 Thursday to Saturday – 07:00 to 02:00 the following day
 Sunday – 07:00 to 00:00 2. Late Night Refreshment
 Monday to Wednesday – 23:00 to 01:00 the following day
 Thursday to Saturday – 23:00 to 02:00 the following day
 Sunday – 23:00 to 00:00 3. The supply of alcohol by retail
 Monday to Wednesday – 12:00 to 01:00 the following day
 Thursday to Saturday – 12:00 to 02:00 the following day
 Sunday – 12:00 to 00:00 |
|--|

The opening hours of the premises

Monday to Wednesday – 07:00 to 01:00 the following day
Thursday to Saturday – 07:00 to 02:00 the following day
Sunday – 07:00 to 00:00

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

On the premises only

Part 2

Name, (registered) address, telephone number and e-mail (where relevant) of holder of premises licence

M F Strawson Limited

Registered number of holder, for example company number, charity number (where applicable)

Company Registration Number - 593315

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol

Annex 1 - Mandatory conditions

- 1 No alcohol may be supplied under this Licence:
 - (a) at any time when there is no Designated Premises Supervisor in respect of these Premises; or
 - (b) At any time when the Designated Premises Supervisor does not hold a personal licence or his/her personal licence is suspended
- 2 Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence
- 3 Admission of children (i.e. persons under the age of 18 years) to any exhibition of film must be restricted in accordance with any certificate and/or recommendation relating to that film made by the British Board of Film Classification
- 4 Any person exercising a security activity (as defined by paragraph 2(1)(a) of schedule 2 of the Private Security Industry Act 2001) shall be licensed by the Security Industry Authority. Any such person shall be employed at the premises at the discretion of the Licence Holder/Designated Premises Supervisor and shall display their name badge at all times when on duty.

Annex 2 - Conditions consistent with the Operating Schedule

1. This licence is granted on the condition that the restrictions contained within the enactments specified under Licensing Act 2003 Schedule 8 (6) are adhered to except as specifically varied by this licence
2. The Licence Holder, shall throughout the whole time the premises are open for entertainment, ensure that a sufficient staff of competent attendants specially instructed by the Licensee, or a person nominated by him/her, as to their duties in the event of any emergency. Where required by this Licence, Door Supervisors must be employed at the Premises.
3. The Licensee shall allow any Authorised Officer, Fire Authority or Police to enter all parts of the Premises at all reasonable times and the Licensee shall comply with any reasonable request of an Authorised Officer, Fire Authority or Police.
4. The Licensee shall take all due precautions for the prevention of any accident and shall not commit any act, which is likely to cause fire or danger to the public.
5. No exhibition, demonstration or performance of hypnotism shall be given without the Council's written consent.
6. No public music, dancing, exhibition, recitation or Entertainment of a like kind shall take place in the Premises which is offensive, obscene, immoral, licentious, indecent or likely to produce riot, tumult or a breach of the peace, and the operation of the Premises shall be carried out in such a way to prevent such conduct.
7. Table dancing, lap dancing, pole dancing and all forms of Entertainment, dancing, or displays that include nudity or sexual performances of any kind are prohibited.
8. Lasers, strobes and any form of pyrotechnic or fireworks are not to be used without the written consent of the Council, a warning sign to the effect that a laser or strobe is to be

used in the Premises must be clearly displayed at all public entrances to the Premises such that the public can see the warning sign before entering.

9. The total number of persons allowed on the Premises, is 370 which shall not be exceeded. The Licence Holder shall ensure that an effective system for determining the number of persons on the Premises at any one time is used at all times when the Premises are open for Entertainment. Staff responsible for monitoring and controlling access to the Premises and management staff are to be aware of the maximum occupancy figure of the entire Premises and where appropriate specific areas within the Premises. These staff members must be instructed as to how the occupancy figure is to be monitored and the action to be taken when the maximum occupancy figure is reached.
10. The Licensee shall maintain and keep good order and decent behaviour on the Premises.
11. Free and unrestricted access to cold drinking water shall be provided at a location, which is readily accessible to customers. The water shall be provided without any charge.
12. Rest areas, which are cooler, quieter and preferably separate from the main dance area(s) shall be provided. Adequate seating shall be provided with rest facilities.
13. The Premises shall be provided with adequate air conditioning or room temperature regulation for. Such air conditioning and/or room temperature regulation shall be properly maintained and shall operate during the provision of Regulated Entertainment.
14. Adequate first aid provision shall available at all times to include having at least one nominated Trained First Aider on the Premises at all times during the event.
15. A drug prevention strategy shall be developed for the Premises, in consultation with the local drug agencies which shall be available for inspection by Authorised Officers at all times.
16. The Licensee shall co-operate and liase with all relevant authorities and organisations, including health promotion units and drug community groups.
17. The Licensee shall adopt and apply to their Premises the Council's adopted Code of Practice for dealing with drugs and violence in nightclubs/public houses.
18. A logbook shall be maintained on the Premises in which the names of all Door Supervisors, their registration number and details of all serious incidents identifying the Door Supervisors involved, shall be entered for each day that they are engaged at the Premises.
19. The logbook shall be kept for a period of at least two years from the date of the last entry and be readily available for inspection by an Authorised Officer or by a Police Officer.
20. In the case of seated audiences, adequate gangways of not less than 1.05 metres (3ft. 6 ins.) wide shall be provided for the free passage of the audience. These gangways shall not be occupied or obstructed in any manner and must be arranged opposite exit doors wherever possible.
21. Where the Premises are to be used for a seated audience (except lunches or dinners) exceeding 250 persons, all seats shall be securely fixed to the floor, or secured together in groups of four and twelve. The seats shall be so arranged that no seat or part of a seat shall be more than 4.57 metres (15 feet) from a gangway, measured in line of

seating. Seating arrangements should comply with current British Standards and Codes of Good Practice.

22. The dance floor shall be clearly delineated and shall be positioned in such a way as to ensure the safety of persons using the dance floor. Arrangements for access around the dance floor and seating in the vicinity of the dance floor shall be such that neither dancers nor patrons, seating or otherwise, are put at risk of physical injury.
23. All gangways, staircases and exits shall be kept clear of obstruction, be well illuminated and free from any trip hazard whilst the Premises are open for Entertainment.
24. The electrical system shall be in accordance with the edition of the regulations of the Institution of Electrical Engineers in force at the time of installation. All materials or equipment used in connection with the electrical system where there is a British Standard Specification, Regulation or Code of Practice shall conform to that specification, regulation or code.
25. On each anniversary of the granting of this Licence an annual report signed by a qualified electrical engineer who is an approved contractor on the roll of the National Inspection Council for Electrical Installation and Contracting (NICEIC), or the Electrical Contractors Association, or the Electrical Contractors Association of Scotland, shall be submitted to the Authority to the effect that the electrical system, the Emergency Lighting, if any, and the fire alarm system installed at the Premises, if any have been examined and tested and are in a safe working condition. Entertainers shall only be permitted to use electrical sockets fitted with residual current device protection, complying with the current British Standard. Such sockets must be maintained in good working order and marked "audio equipment only".
26. All parts of the Premises to which the public have access shall have the lighting system tested every month and the results recorded in the fire logbook. Where a secondary system of lighting is provided by the provision of hand lamps, these shall be maintained in a sufficient working order and made available to staff whose duties it is to facilitate the evacuation of the Premises.
27. The fire alarm system shall be tested weekly and the results recorded in a log book. The system shall be maintained in efficient working order.
28. Testing and maintenance shall be carried out on all fire equipment, which shall be maintained in efficient working order.
29. Portable fire extinguishers shall be examined at least once annually and tested by a British Approval for Fire Equipment Board (BAFE) Registered Extinguisher Engineer.
30. A notice or notices clearly indicating the position of the nearest telephone by which the emergency services may be summoned must be provided in suitable locations. If the Premises are to be used for the regular provision of indoor sporting entertainment, a telephone must be installed.
31. A fire log book must be kept which records details of test, examinations and fire drill instructions. The logbook must be readily available and produced for inspection by an Authorised Officer, a member of the Fire Authority or a Police Officer upon request.
32. All members of staff must receive written instruction and training appropriate to their responsibilities in the event of an emergency. The training and instruction of staff on fire safety must include actions on discovering a fire, raising the alarm, location and use of fire

fighting equipment, evacuation of the public and staff, calling the Fire Authority. This training is to be carried out immediately to new staff as part of an induction programme and periodically repeated no less than twice per year.

33. The Licence Holder shall take all reasonable steps to ensure that patrons awaiting entry to the Premises or leaving the Premises do not cause annoyance or nuisance to any other person in the vicinity of the Premises.
34. Sound insulation or control equipment which is installed to prevent noise nuisance to the occupiers of neighbouring premises shall be maintained in satisfactory working order.
35. Any noise produced or associated with the Entertainment must not be audible at the façade of the nearest residential, commercial or industrial premises.
36. The premises shall be used as a function venue only and not as a conventional public house or nightclub.
37. There shall be no entry to the premises after 10.30 p.m.
38. All drinks served in the premises shall be served in glasses that are of toughened glass and the licensee shall use his best endeavours to ensure that bottles and glasses are not taken away or removed from the premises and that prominent signs stating this shall be displayed throughout the public areas within the premises in legible and conspicuous printing.
39. A security system shall be maintained for the premises with trained staff to supervise entry to and exit from the premises. Training of such staff shall be to a standard acceptable to the Licensing Authority and at least to the standard of any industry code currently in force.
40. The Licence Holder shall participate in the Nottinghamshire Police "Radio Link" scheme.
41. Within one month of the date of grant of this licence, an electronic volume control device shall be fitted to the part of the premises where music is played and/or public entertainments are to be held, such device to be used whenever amplified music either live or recorded is used as part of such entertainment. The device shall be calibrated and set at a level determined by the Council's Environmental Health Officer(s) at such level as will, in his opinion, prevent undue disturbance to others in the neighbourhood. Unless the Council's Environmental Health Officer shall instruct otherwise, this shall be construed as a noise level which is inaudible beyond the boundary of the premises.
42. Before a Foam Party is to be run at these premises the Licensee shall liaise with the Council's authorised Officer(s) within a reasonable time period, which shall be not less than two weeks before the event takes place. The Licensee shall ensure that during a Foam Party there will be:
 - a. Competent operators of the Foam Canon who have been properly trained and proficient in the use of the equipment and are aware of the correct procedure for the dilution of the foam concentrate;
 - b. A foam concentrate shall be used at the concentrations recommended by the chemical manufacturer/supplier;
 - c. A valid electrical test certificate for the foam generating machine is made available for inspection;

- d. A suitable COSHH. assessment that complies with the Control of Substances Hazardous to Health Regulations 1999 for the type of foam provided by the Operator of the Foam shall be obtained by the Licensee;
 - e. Suitable and sufficient supervision of the area being sprayed is provided during the event of the Licensee;
 - f. Effective instruction shall be given to members of staff on the risks associated with unsafe practices and behaviour;
 - g. Key personnel shall have an adequate system of communication in place during the event; Suitable emergency procedures and facilities shall be available, including first aid and washing facilities to remove foam from skin and eyes.
43. CCTV with recording facilities shall be installed in the premises and at the entrance to and exit from the premises in accordance with the following conditions
- a. Two cameras to be located outside the premises to the front to provide views of activity on the steps around both entrance doors and on the pavement outside, the radius of view to be specified by the Police.
 - b. A colour camera to be located over the cash desk viewing persons entering the premises through the external doors.
 - c. A colour camera to be located over the entry/exit doors viewing along the corridor towards the cash desk to view persons leaving the premises.
 - d. A colour camera to be located over the cash desk viewing persons leaving the club area towards the cash desk.
 - e. The monitors shall not be less than fourteen (14) inches deep (top to bottom of screen). The monitor should be close to the records to allow easy replay of a tape.
 - f. The video recording equipment must be operated and an effective recording made at all times that the premises are used for the purpose for which the public entertainment licence is required and should include a period of thirty (30) minutes prior to the public being admitted and continue to record for a period of one (1) hour after the end of the licensing hours.
 - g. The cameras shall be capable of providing images giving full facial recognition of persons entering or leaving the premises in true colour which is suitable for use as evidence in a court of law. All recording equipment shall be capable of providing a quality picture/image at all times, in all light levels thereby enabling responsible authorities to recognise and identify individuals in the areas specified to view.
 - h. Each of these cameras should form part of a secure system which relays images from cameras through to a recording system so that all images are records at all times. These images should be recorded in such a format that all images may be replayed in real time with no breaks in recording.
 - i. This system should not form part of any system for the general management of the premises.
 - j. Cameras shall be used in conjunction with recording equipment which displays the time and date and the location of the camera from where the picture is being received.
 - k. All recordings and monitoring equipment shall be located in the manager's office with access restricted to designated staff only, notified to and agreed by the Licensing Authority. If the office is open for other staff then the recording equipment shall be secured in a secure cabinet and only accessible to the owner/manager. This is to prevent interference with equipment or tapes.
 - l. Recordings shall be stored on videotape and shall not be removed from the premises or recorded over until twenty-eight (28) days after the initial recording. All tapes shall be made available to the Licensing Authority or the Police. A supply of new (spare) tapes shall be available to replace any tapes removed.

44. These conditions apply to any exhibition of film which is not exempt under the Licensing Act 2003 i.e. one whose main purpose is to
 - a. demonstrate any product,
 - b. to advertise any goods or services, or
 - c. to provide information, education or instruction.
45. No film shall be exhibited unless it has received a “U”, “PG”, “12A”, “15” or “18” Certificate from the British Board of Film Classification.
46. A representation or written statement of the terms of any certificate given by the British Board of Film Classification shall be shown on the screen immediately before the showing of any film to which it relates, and the representation or statement shall be shown for long enough and in a form large enough for it to be read from any seat in the auditorium.
47. The nature of any certificate received in respect of a film from the British Board of Film Classification shall be clearly indicated by the figure “U”, “PG”, “12A”, “15” or “18” in any advertisement of the film displayed at the premises.
48. The licence holder shall ensure that children are only admitted to exhibitions of films in accordance with the British Board of Film Classification categories “12A”, “PG”, “15” and “18”.
49. Where the Licensing Authority has given notice in writing to the licensee of the premises prohibiting the exhibition of a film or advertisement on the ground that it contains matter which, if exhibited, would offend against good taste or decency or would be likely to encourage or incite crime or to lead to disorder or to be offensive to public feeling, that film shall not be exhibited in the premises unless the permission in writing of the Licensing Authority is first obtained and any conditions of such permission are complied with.
50. No exhibition of film shall be given except by way of projection of the output of a video tape or DVD or other electronic media
51. Any person wishing to purchase alcohol who appears to be under the age of 21 must provide a photographic form of identity to prove that they are over 18. once such proof has been provided the Licence Holder may issue a wristband or other similar identifier without which no alcohol may be purchased.

Annex 3 - Conditions attached after a hearing by the licensing authority

None

Annex 4 – Plans

Attached

**Kelham Hall, Newark, Notts, NG23 5QX
Premises Licence**

Premises licence number 002161

Part 1 – Premises details

Postal address of premises, or if none, ordnance survey map reference or description Jola Jola 39a Cartergate			
Post town	Newark	Post code	NG24 1UA
Telephone number			

Where the licence is time limited the dates n/a

Licensable activities authorised by the licence 1. Regulated Entertainment a. Films b. Live Music c. Recorded Music d. Performances of dance e. Anything of a similar description to b, c and d 2. Late night refreshment 3. The Supply of alcohol

The times the licence authorises the carrying out of licensable activities

A Standard Times

1. Regulated Entertainment: All categories permitted by this licence.

Sunday to Wednesday 09:00 to 01:30 the following day

Thursday to Saturday 09:00 to 02:00 the following day

2. Late night refreshment

Sunday to Wednesday 23:00 to 02:00 the following day

Thursday to Saturday 23:00 to 02:30 the following day

3. The Supply of alcohol

Sunday to Wednesday 09:00 to 01:30 the following day

Thursday to Saturday 09:00 to 02:00 the following day

B Non Standard Times

1. Regulated Entertainment: All categories permitted by this licence

On a day following bank holiday Sunday & Monday 09:00 02:00

On the days following Valentine's Day, Halloween, 23 December,

Christmas Eve and boxing day 09:00 to 02:00

New Year's Eve all day

An additional hour when BST commences.

2. Late night refreshment

On a day following bank holiday Sunday & Monday 23:00 to 02:30

On the days following Valentine's Day, Halloween, 23 December,

Christmas Eve and boxing day 23:00 to 02:30

New Year's Eve all day

An additional hour when BST commences.

3. The supply of alcohol

On a day following bank holiday Sunday & Monday 09:00 02:00

On the days following Valentine's Day, Halloween, 23 December,

Christmas Eve and boxing day 09:00 to 02:00

New Year's Eve all day

An additional hour when BST commences.

The opening hours of the premises

A Standard Times

Sunday to Wednesday 09:00 to 02:00 the following day
Thursday to Saturday 09:00 to 02:30 the following day

B Non Standard Times

On a day following bank holiday Sunday & Monday 09:00 02:30
On the days following Valentine's Day, Halloween, 23 December,
Christmas Eve and boxing day 09:00 to 02:30
New Year's Eve all day
An additional hour when BST commences.

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

Both

Part 2

Name, (registered) address, telephone number and e-mail (where relevant) of holder of premises licence

Jola Jola Entertainment Ltd

Registered number of holder, for example company number, charity number (where applicable)

10281057

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol

Jonathan Swift

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol

Personal licence number - 32UE/1335
Issuing authority – North Kesteven District Council

Annex 1 - Mandatory conditions

Designated Premises Supervisor

No alcohol may be supplied under this Licence:

- (a) at any time when there is no Designated Premises Supervisor in respect of these Premises; or
- (b) at any time when the Designated Premises Supervisor does not hold a personal licence or his/her personal licence is suspended.

Authorisation By Personal Licence Holders

Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.

Irresponsible Promotions

(1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—

- (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
- (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
- (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
- (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

Potable Water

The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

Age Verification

(1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—

(a) a holographic mark, or

(b) an ultraviolet feature.

Small Measures

The responsible person must ensure that—

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—

(i) beer or cider: ½ pint;

(ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and

(iii) still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.”

Sales Of Alcohol Below The Permitted Price

(1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

(2) For the purposes of the condition set out in paragraph 1—

(a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) “permitted price” is the price found by applying the formula—

$$P = D + (D \times V)$$

where—

- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence—
 - (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorizes the supply of alcohol under such a licence;
- (d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) “value added tax” means value added tax charged in accordance with the Value Added Tax Act 1994

(3) Where the permitted price given by Paragraph (b) of paragraph (2) would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

- (4) (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day

Exhibition of Films

Admission of children (i.e. persons under the age of 18 years) to any exhibition of film must be restricted in accordance with any certificate and/or recommendation relating to that film made by the British Board of Film Classification

Door Supervision

Any person exercising a security activity (as defined by paragraph 2(1)(a) of schedule 2 of the Private Security Industry Act 2001) shall be licensed by the Security Industry Authority. Any such person shall be employed at the premises at the discretion of the Licence Holder/Designated Premises Supervisor and shall display their name badge at all times when on duty.

Annex 2 - Conditions consistent with the Operating Schedule

1. All members of staff shall be fully trained in the retail sale of alcohol. The training shall be on-going and each member of staff shall be reviewed every six months. All details of the level of training shall be recorded in a bound and sequentially paginated book or electronic record. This information shall be made available for inspection and copying by the Police or any other authorised person on request and all such books shall be retained at the premises for at least 12 months.
2. A member of door staff to have and operate a body worn camera on Friday and Saturday from 22:00 hours until close, unless otherwise agreed with the Police following a risk assessment.
3. Patrons of the premise will not be permitted to drink outside the front of the premise.
4. No alcoholic drinks shall be removed from the premises by customers and consumed outside the front of the premises between the hours of 2100 and 0800.
5. A CCTV system with recording equipment shall be installed and maintained that the premises. Cameras shall encompass all ingress and egress to the premises and all areas where the sale/supply of alcohol takes place.
 - Equipment shall be maintained in good working order and:
 - Be evidential quality and produce images in all lighting conditions;
 - Indicate the time and date;
 - Be retained for 31 days;
 - Sufficient staff will be trained to use the system;
6. Recordings of incidents at the premises must be made secure for immediate inspection by the police and provided on lawful request and original images shall be made available for downloading within 24 hours following a request by the police in accordance with lawful requirements.

7. A minimum of two SIA registered door staff shall be employed at the premises, Friday and Saturday from 21:00 hours (unless the rear area is open in which case there shall be a minimum of four SIA registered door staff) until close, unless otherwise agreed with the Police following a risk assessment.
8. When the rear area is open on a Friday and Saturday a minimum of four SIA registered door staff shall be employed at the premises (if there are not four already in place by virtue of the above)
9. A record/log book shall be kept on the premises by the Designated Premises Supervisor of every person employed on the premises as a door supervisor. The record shall be retained for a period of 12 months from date of completion and contain the following details: -
 - a) The door supervisor's name;
 - b) His/Her Security Industry Authority licence number;
 - c) The time and date he/she commenced and concluded their duty;
 - d) The door supervisors shall sign each entry; and
 - e) The Designated Premises Supervisor or other authorised person shall also endorse each entry as having checked the authenticity of the individual door supervisor.
10. An incident book shall be kept at the premise in which details of crime and/or disorder relating to the premises shall be recorded. The incident book shall contain the following details;
 - a) time, date and location of incident.
 - b) nature of the incident
 - c) names, addresses and contact details of persons involved.
 - d) the result of the incident.
 - e) action taken to prevent further such incidents.
 - f) each entry signed by the DPS or other responsible person employed at the premises and so authorised by the DPS.
11. The incident book shall be made available to police upon request. Each entry shall be retained for a period of 12 months from date of completion.
12. There shall be in place the following:
 - Drugs Policy
 - Door Supervisor Policy
 - Search Policy
 - Dispersal Policy
 - Outdoor smoking policy

and these policies shall be made available for inspection by a police licensing officer or any person authorised by the licensing authority. (copies available during the application process upon request)

13. When regulated entertainment is taking place between 2300 and 0600 any external windows in areas where live or recorded music is taking place shall be kept closed until when the regulated entertainment is no longer taking place and any door(s) leading from the areas where the regulated entertainment is taking place to outside be closed for the same period save for entry and exit to the premises (NB: this may not in all cases be the last door out of the premises and may be one within a lobby or corridor).
14. Challenge 25 shall be implemented and a proof of age policy is to be applied with the accepted means of proof of age being:
 1. Passport
 2. Photo Driving Licence
 3. A recognised valid photo-id card bearing the PASS hologram

Annex 3 – Plans

Castle House, Great North Road, Newark on Trent, NG24 1BY
Premises Licence

Premises licence number 002453

Part 1 – Premises details

Postal address of premises, or if none, ordnance survey map reference or description

Madisons
39A Carter Gate

Post town Newark

Post code NG24 1UA

Telephone number

Where the licence is time limited the dates

Not applicable

Licensable activities authorised by the licence

1. Films (Indoors)
2. Live Music (Indoors)
3. Recorded Music (Indoors)
4. Performances of Dance (Indoors)
5. Anything Similar description to that falling within 2, 3 or 4 (Indoors)
6. Late Night Refreshment (Indoors)
7. Supply of alcohol

The times the licence authorises the carrying out of licensable activities

1. **Films** - Sunday to Wednesday - 09:00 to 01:30
- Thursday to Saturday – 09:00 to 02:00

Non-standard timings –

- New Years Day – All day
- An additional hour to the standard and non-standard times when British Summer Time commences
- On a day following bank holiday Sunday and Monday 09:00 to 02:00
- On the days following Valentine’s Day, Halloween, 23 December, Christmas Eve and Boxing Day 09:00 to 02:00

2. **Live Music** – Sunday to Wednesday - 23:00 to 01:30
- Thursday to Saturday – 23:00 to 02:00

Non-standard timings –

- New Years Day – All day
- An additional hour to the standard and non-standard times when British Summer Time commences
- On a day following bank holiday Sunday and Monday 23:00 to 02:00
- On the days following Valentine’s Day, Halloween, 23 December, Christmas Eve and Boxing Day 23:00 to 02:00

3. Recorded Music - Sunday to Wednesday - 23:00 to 01:30

- Thursday to Saturday – 23:00 to 02:00

Non-standard timings –

- New Years Day – All day
- An additional hour to the standard and non-standard times when British Summer Time commences
- On a day following bank holiday Sunday and Monday 23:00 to 02:00
- On the days following Valentine's Day, Halloween, 23 December, Christmas Eve and Boxing Day 23:00 to 02:00

4. Performances of Dance - Sunday to Wednesday - 23:00 to 01:30

- Thursday to Saturday – 23:00 to 02:00

Non-standard timings –

- New Years Day – All day
- An additional hour to the standard and non-standard times when British Summer Time commences
- On a day following bank holiday Sunday and Monday 23:00 to 02:00
- On the days following Valentine's Day, Halloween, 23 December, Christmas Eve and Boxing Day 23:00 to 02:00

4. Anything of a similar description to that falling within 2,3 and 4

- Sunday to Wednesday - 23:00 to 01:30
- Thursday to Saturday – 23:00 to 02:00

Non-standard timings –

- New Years Day – All day
- An additional hour to the standard and non-standard times when British Summer Time commences
- On a day following bank holiday Sunday and Monday 23:00 to 02:00
- On the days following Valentine's Day, Halloween, 23 December, Christmas Eve and Boxing Day 23:00 to 02:00

5. Late Night Refreshment - Sunday to Wednesday - 23:00 to 02:00

- Thursday to Saturday – 23:00 to 02:30

Non-standard timings –

- New Years Day – All day
- An additional hour to the standard and non-standard times when British Summer Time commences
- On a day following bank holiday Sunday and Monday 23:00 to 02:30
- On the days following Valentine's Day, Halloween, 23 December, Christmas Eve and Boxing Day 23:00 to 02:30

6. Supply of Alcohol – Sunday to Wednesday 09:00 to 01:30

- Thursday to Saturday – 09:00 to 02:00

Non-standard timings –

- New Years Day – All day
- An additional hour to the standard and non-standard times when British Summer Time commences
- On a day following bank holiday Sunday and Monday 09:00 to 02:00
- On the days following Valentine's Day, Halloween, 23 December, Christmas Eve and Boxing Day 09:00 to 02:00

The opening hours of the premises

Sunday to Wednesday 09:00 to 02:00

Thursday to Saturday 09:00 to 02:30

Non-standard timings –

- New Years Day – All day
- An additional hour to the standard and non-standard times when British Summer Time commences
- On a day following bank holiday Sunday and Monday 23:00 to 02:30
- On the days following Valentine's Day, Halloween, 23 December, Christmas Eve and Boxing Day 23:00 to 02:30

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

On and Off sales

Part 2

Name, (registered) address, telephone number and e-mail (where relevant) of holder of premises licence

WAGS Leisure Limited
27 Castle Gate
Newark
Notts
NG24 1BA

Registered number of holder, for example company number, charity number (where applicable)

Company number: 12123239

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol

Gemma Stevens

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol

Personal licence number: 002456
Issuing Authority: Newark & Sherwood District Council

Annex 1 - Mandatory conditions

Designated Premises Supervisor

No alcohol may be supplied under this Licence:

- (a) at any time when there is no Designated Premises Supervisor in respect of these Premises; or
- (b) at any time when the Designated Premises Supervisor does not hold a personal licence or his/her personal licence is suspended.

Authorisation By Personal Licence Holders

Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.

Irresponsible Promotions

(1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—

- (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
- (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
- (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

Potable Water

The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

Age Verification

(1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—

- (a) a holographic mark, or
- (b) an ultraviolet feature.

Small Measures

The responsible person must ensure that—

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—

- (i) beer or cider: ½ pint;
- (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.”

Sales Of Alcohol Below The Permitted Price

(1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

(2) For the purposes of the condition set out in paragraph 1—

(a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) “permitted price” is the price found by applying the formula—

$$P = D + (D \times V)$$

where—

(i) P is the permitted price,

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence—

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorizes the supply of alcohol under such a licence;

(d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) “value added tax” means value added tax charged in accordance with the Value Added Tax Act 1994

(3) Where the permitted price given by Paragraph (b) of paragraph (2) would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

(4) (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day

Door Supervision

Any person exercising a security activity (as defined by paragraph 2(1)(a) of schedule 2 of the Private Security Industry Act 2001) shall be licensed by the Security Industry Authority. Any such person shall be employed at the premises at the discretion of the Licence Holder/Designated Premises Supervisor and shall display their name badge at all times when on duty.

Annex 2 - Conditions consistent with the Operating Schedule

1. A CCTV system with recording equipment shall be recorded on the plan appended to the licence. The agreed system shall be installed prior to the premises carrying out licensable activities and maintained.

All recordings used in conjunction with CCTV shall:

- Be of evidential quality.
 - Indicate the correct time and date .
 - Be retained for a period of 28 days.
 - Point of sale to be covered with a camera.
 - Ingress and Egress to be covered with a camera.
 - Sufficient numbers of staff to be trained to use system.
 - Recordings to be made available for inspection when requested by the Police or any other authorised person pursuant to the Data Protection Act 1998.
2. A refusals book, or electronic record, shall be kept recording all instances where service of alcohol is refused. Records to be retained for at least 12 months and shall be made available for inspection to the Police, or other officers of a Responsible Authority, upon request.
 3. There shall be in place the following:
 - Drugs Policy
 - Door Supervisor Policy
 - Search Policy
 - Dispersal Policyand these policies shall be made available for inspection by a police licensing officer or any person authorised by the licensing authority.
 4. Two SIA registered door supervisors shall be on duty on Friday and Saturday evenings from 2000 hours, and if the rear area, the area within the blue line marked on the plan for the premises licence, is open a further two SIA registered door supervisors shall be on duty from 2200 until the premises close. This condition may be disapplied/ amended

- by written agreement with the Police at least 2 working days prior to the date and time of the disapplication and such written agreement retained at the premises.
5. A minimum of five suitably trained and licensed SIA door supervisors shall be on duty on Bank Holiday Sunday's, Valentine Day, Boxing day and New Year Eve from 2200 until the premise close.
 6. A door supervisor to wear and operate a body warn camera with the facility to record footage on Friday and Saturdays from 2000 hours until the premise close unless otherwise agreed in writing with the Police.
 7. A record/logbook shall be kept on the premises by the Designated Premises Supervisor of every person employed on the premises as a door supervisor. The record shall be retained on the premises for a period of 12 months from date of completion and contain the following details: -
 - a) The door supervisor's name;
 - b) His/Her Security Industry Authority licence number;
 - c) The time and date he/she commenced and concluded their duty;
 - d) The door supervisors shall sign each entry; and
 - e) The Designated Premises Supervisor or other authorised person shall also endorse each entry as having checked the authenticity of the individual door supervisor.
 8. An incident book shall be kept at the premise in which details of crime and/or disorder relating to the premises shall be recorded. The incident book shall contain the following details;
 - a) time, date and location of incident.
 - b) nature of the incident
 - c) names, addresses and contact details of persons involved.
 - d) the result of the incident.
 - e) action taken to prevent further such incidents.
 - f) each entry signed by the DPS or other responsible person employed at the premises and so authorised by the DPS.
 9. The incident book shall be made available to police upon request. Each entry shall be retained for a period of 12 months from date of completion.
 10. When live or recorded music is taking place between the hours of 2300hrs and 0800hrs any external windows in areas where live or recorded music is taking place shall be kept closed until the entertainment is no longer taking place, and any door(s) leading from the areas where the regulated entertainment is taking place to outside be closed for the same period save for entry and exit to the premises (NB: this may not in all cases be the last door out of the premises and may be one within a lobby or corridor).

11. A Challenge 25 scheme shall be implemented, and a proof of age policy is to be applied with the accepted means of proof of age being:
 - Passport
 - Photo Driving Licence
 - A recognised valid photo-id card bearing the PASS hologram
12. Challenge 25 notices shall be displayed in prominent positions throughout the premises.
13. Any smoking area(s) must be supervised by a door supervisor from 2200 hours or whilst it is in use by a customer on Fridays and Saturdays until closing.
14. No persons carrying open, or sealed, vessels shall be admitted to the premises at any time.
15. No persons shall be permitted to remove open vessels from the premises, other than to the designated smoking area at the rear of the premises or customers who may be seated at any tables immediately outside the front of a premises that belong to the premises from opening until 2000 hours on any day of the week.
16. For events taking place on a bank holiday weekend, Halloween Weekend and within the month of December ,or any event which is aimed at customer attending under the age of 18, A list of forthcoming events shall be supplied to the police at least 4 weeks prior to the event and shall contain the following information:
 - The timings of the events.
 - The name, address and telephone contact details of the organiser of the event, or hirer of the premises/ part of the premises.
 - The anticipated number of persons attending the event.
 - Any other information requested by the police sufficient to determine whether there is a risk of public disorder.

Where either the management at the premises or the police consider that a forthcoming event has a risk of undermining a Licensing objective, the management at the premises shall, in consultation with the police, undertake a risk assessment. If the police are not satisfied with the management proposals contained in the risk assessment, the event shall not proceed so long as the police have given written notice seven days prior to the date of the event.

Annex 3 - Conditions attached after a hearing by the licensing authority

Not applicable

Annex 4 – Plans

Attached Plans: Dated November 2019

6. APPLICATIONS, NOTIFICATIONS AND THEIR CONSIDERATION

6.1 The procedure and documentation required for the various applications and notices is prescribed by the Act and Regulations. Further advice on these processes is available on the Council's web site. This section of the policy gives basic guidance on how those applications and notifications will be considered. Failure to comply with the statutory requirements may result in the application or notice being invalid. To ensure the application is completed fully, applicants must consider the contents of this policy statement, the government guidance issued under section 182 Licensing Act 2003 and relevant guidance published by the licensing authority. Applicants are encouraged to seek advice from the licensing authority and responsible authorities before submitting an application. Failure to comply with the statutory requirements may result in an application or notice being invalid/rejected.

6.2 The processes of applying for new premises licences and full variations of current premises licences are dealt with in same way and involve serving the application on all Responsible Authorities and advertising the application in the prescribed way. If objections are received the matter will be heard by the Licensing Committee of the Council. The fee for such applications depends on the size of the premises.

6.3 The process of a minor variation to current premises licences are dealt with differently. Minor variations can be applied for to vary times of activities but not to increase the hours when alcohol can be sold. The process can also be used when making minor structural alterations to the premises and to add or remove conditions from the licence. These minor variations should not have a material effect on the way in which the premises are operated, and there is one set fee. The granting of a minor variation is determined at officer level after consultation with those Responsible Authorities affected. If the application is refused the applicant can resort to the full variation process.

6.4 All applicants are encouraged to use the gov.uk site to submit on line applications.

6.5 Representations

65.1 Where the licensing authority receives an application for a new licence or a variation to an existing licence, the responsible authorities and other persons have 28 days to make representations about the application. Representations can be positive as well as negative. Guidance on making a representation is available from the Home Office and a preferred form is available on the Council's Licensing web page for individuals or groups to make their representations.

65.2 Submissions of representations made via e-mail will be accepted so long as there is a clear indication of who has submitted the representation, it is clear and legible and details of how that person or group can be contacted.

65.3 For a representation to be relevant it should be positively tied or linked by a causal connection to particular premises. Representations received outside the statutory period for making such representations will be invalid and will not be taken into consideration when the application is determined. The Licensing Authority also has the power to reject a representation made by someone other than a Responsible Authority

if it finds it to be vexatious or frivolous. An example could be where a representation was made solely on the basis that the application would provide competition to an existing trader, where there is no relevance or link was made to any of the licensing objectives.

- 654 Members of the public who wish to submit a representation need to be aware that their personal details will be made available to the applicant. If this is an issue, they may contact their ward Councillor or other locally recognised body such as a resident's association about submitting a representation on their behalf. The Council is not able to accept anonymous representations.
- 655 Where a representation proceeds to a hearing the Hearings Regulations allow for further information to be put forward in support of that representation. However, that material must only relate to the initial representation and must not add new grounds of objection. It is therefore vitally important that as much detail and evidence as possible is included at the time the representation is made. Representations made without supporting detail and evidence may be viewed as frivolous or vexatious and disregarded.
- 656 It is for the Licensing Authority to determine whether any representation by an interested party is, on its own merits, vexatious or frivolous. The Authority will determine this and make the decision on the basis of what might ordinarily be considered to be vexatious or frivolous.
- 657 Where representations are received, the characteristics of an area and the impact that the premises may have upon that area, will be a fundamental consideration in determining whether a licence should be granted, and if so what conditions should be attached to it. Conditions will be focused on matters that are within the control of individual licensees and others in possession of relevant authorisations. These matters will centre on the premises being used for licensable activities and the vicinity of those premises. What amounts to the "vicinity" will be a question of fact to be determined in the light of the individual circumstances of the case. Consideration will primarily be given to the direct impact of the licensed activity on those who live, work or are engaged in business or other activities in the area concerned.

6.6 Responsible Authorities

- 661 Although the licensing authority is a responsible authority in its own right, it expects other parties such as local residents, Councillors or community groups should make representations in their own right when they are reasonably able to do so rather than rely on the licensing authority to make representations for them.
- 662 The Director of Public Health is responsible for making representations and observations on applications on behalf of health bodies. Public health is not yet a licensing objective but Public Health is a responsible authority under the Licensing Act, and the licensing authority believes that public health has much to add to licensing in relation to the local populations' alcohol related health needs. Health bodies such as Public Health have unique access to data not available to other responsible authorities which may inform licensing decisions. Public Health is useful in providing evidence of alcohol related health harms particularly in relation to cumulative impact policies.

6.7 Panel/Committee Hearings

- 6.7.1 The Act creates a presumption that applications will be granted unless a valid representation is raised. An application will then be determined by the Licensing Committee/Panel unless the issue that led to the representation can be negotiated to an agreed conclusion between the parties.
- 6.7.2 The Authority considers the effective and responsible management of the premises, the instruction, training and supervision of staff and the adoption of best practice in the leisure industry, which may include participation in such schemes as Pub Watch, Best bar None, Purple Flag or Business Improvement Districts, to be amongst the most important control measures for the achievement of all of the Licensing Objectives.

7. LICENSING POLICIES

POLICY 1

The Authority expects to see evidence of the effective and responsible management of the licensed premises, such as examples of instruction, training and supervision of staff and the adoption of best practice used in the leisure industry, being specifically addressed within the Operating Schedule.

REASON: To ensure the promotion of the licensing objectives.

- 7.1 Licensing law is not the primary mechanism for the general control of the anti-social behaviour of patrons once they have left the vicinity of the licensed premises, rather it is part of a holistic approach to the management of the District.
- 7.2 Where appropriate the Authority will seek to identify mechanisms that are available for addressing the potential impact of anti-social behaviour arising both in respect of the management and operation of licensed premises themselves and that arising once patrons leave the licensed premises. Regard will be had to the Section 182 Guidance in this respect and the following may be employed to address such behaviour and the potential for cumulative impact.
- Planning controls.
 - Positive measures to create a safe and clean town centre environment in partnership with local businesses, transport operators and other departments of the local authority.
 - The provision of CCTV surveillance in town centres, taxi ranks, provision of public conveniences open late at night, street cleaning and litter patrols.
 - Powers of local authorities to designate parts of the local authority area as places where alcohol may not be consumed publicly.
 - The confiscation of alcohol from adults and children in designated areas.
 - Police enforcement of the general law concerning disorder and antisocial behaviour, including the issuing of fixed penalty notices.
 - Prosecution for the offence of selling alcohol (or allowing such a sale) to a person who is drunk.
 - Police powers to close down instantly for up to 24 hours any licensed premises or temporary events on grounds of disorder, the likelihood of disorder or excessive noise emanating from the premises causing a nuisance.

- The power of the police, other Responsible Authorities or a local resident or business to seek a review of the licence or certificate in question.
- Early Morning Alcohol Restriction Orders (EMROs).
- Any other local initiatives that similarly address these problems.

POLICY 2

When preparing or considering applications, applicants, Responsible Authorities, other persons and the Licensing Authority shall, where appropriate, take into account the following matters in assessing both the potential for the Licensing Objectives to be undermined and the appropriateness of, any conditions which may be offered or imposed on any resulting licence, certificate or permission:

- (i) **The nature of the area within which the premises are situated.**
- (ii) **The precise nature, type and frequency of the proposed activities.**
- (iii) **Any measures proposed by the applicant in the Operating Schedule.**
- (iv) **The nature (principally in terms of the age and orderliness) and number of any customers likely to attend the licensed premises.**
- (v) **Means of access to and exit from the premises.**
- (vi) **The provision and availability of adequate seating and the restriction of standing areas.**
- (vii) **Noise from the premises or people visiting the premises**
- (viii) **The potential cumulative impact (see below).**
- (ix) **Other means and resources available to mitigate any impact.**
- (xi) **Such other matters as may be relevant to the application.**

REASON: To ensure that all relevant matters are taken into consideration during the application process.

- 7.3 The authority wishes to encourage high quality, well managed premises. The operating schedule should describe how these high management standards will be achieved. In particular applicants will be expected to demonstrate:
- Knowledge of best practice
 - That they understand the legal requirements of operating a licensed business
 - Knowledge and understanding of the licensing objectives, relevant parts of the licensing policy, and their responsibilities under the Licensing Act 2003
- 7.4 The operating schedule must include all of the information necessary to enable the licensing, responsible authorities and members of the public to assess whether the steps outlined for the promotion of the licensing objectives are sufficient. This will mean that applicants will need to complete their own risk assessments on their businesses. Where the operating schedule does not provide enough detail, there is an increased likelihood that representations will be made.
- 7.5 The authority will expect that the completed operating schedule is specific to the premises subject to the application and the licensable activities to be carried out rather than containing general or standard terms

- 7.6 Levels of noise from licensed premises, which may be acceptable at certain times of day, may not be acceptable later in the evening or at night when ambient noise levels are much lower. The main impact of customers arriving, queuing and leaving should be confined to principal pedestrian routes as far as possible. The impact of noise arising from patrons that are temporarily outside the premises (e.g. smoking or moving from one part of the premises to another), must be recognised and mitigated against.
- 7.7 Applicants should carefully consider the hours that they will wish to operate for each licensable activity and when to close their premises for the entry of customers and to require them to leave. They should consider each licensable activity separately and carefully, and reflect this in their operating schedule. Shops, stores and supermarkets will normally be permitted to sell alcohol and or late night refreshment at any time when they are open for shopping unless there are good reasons related to the promotion of the licensing objectives for restricting these hours.
- 7.8 Applicants should consider the benefits of stopping serving alcohol before other licensable activities stop and a suitable time before the premises close and customers must leave. In noise-sensitive areas operators should consider ceasing the playing of dance music and switching to quieter, slower tempo music with a less pronounced beat for a period prior to the closure of the premises.
- 7.9 Applicants should also consider making arrangements with local transport operators to provide information to customers to ensure they can access public transport and leave the vicinity of the premises quickly by the most appropriate route.
- 7.10 The Authority is mindful of the responsibilities that licence holders have for preventing anti social behaviour on and within the vicinity of their premises. The Authority must, however, also bear in mind its statutory duty under the Crime and Disorder Act 1998 to do all it can to prevent crime and disorder in the District. Where appropriate, conditions will be imposed which reflect local crime prevention strategies
- 7.11 Applicants are expected to have carried out the relevant assessments under other legislation (e.g. fire precautions, health and safety at work, etc) prior to submitting their applications. These assessments should be used to identify particular issues which may need to be addressed in the operating schedule in order to ensure that the objectives will not be undermined. Suggested methods of addressing Policy 2 may be outlined in more detail in any guidance issued by the Responsible Authorities but could include the matters listed below where appropriate.
- 7.12 Examples of recommended management practice to minimise Crime and Disorder:
- The provision of seating and restriction of 'standing only' premises to provide less congestion and potential for disorder
 - Use of CCTV both within and outside the premises.
 - Metal detection and search facilities.
 - Procedures for risk assessing promotions and events such as “happy hours” and plans for minimising such risk.
 - Measures to prevent the use or supply of illegal drugs.
 - Employment of licensed door supervisors and other appropriately trained staff.

- Participation in an appropriate Pub Watch Scheme or other such scheme aimed at achieving a safe, secure and social drinking environment e.g. bar tariffs (for all bar price lists to carry a guide of how many units of alcohol each individual drink contains) and recommendations that all licensees, managers or supervisors attend regular meetings or send a representative if they cannot attend.
- The licensee providing a taxi call point, waiting and concierge service for taxi marshalling at the licensed premises.
- Use of measures aimed at ensuring patrons are more relaxed and quieter when leaving the licensed premises e.g. playing quieter music and promoting non-alcoholic drinks towards the end of the event, ensuring good lighting outside the premises, staggering the closing time with regard to nearby licensed premises, etc.

7.13 Examples of recommended management practice to ensure public safety:

- The preparation and application of appropriate risk assessments.
- The setting and monitoring of occupancy levels for the premises.
- Reasonable facilities, access and egress for people with disabilities.
- Having glassware policies.

7.14 Examples of recommended management practice for the protection of children and vulnerable adults:

- Exclusion from the premises in certain circumstances.
- Implementation of a robust proof of age scheme.
- Training staff in their responsibility not to serve to a person when drunk
- Encouraging staff to attend vulnerability training
- Providing facilities to support vulnerable adults when assistance is required. (access to phone and/or charge, cold water, safe room away from others)

7.15 **Supply of Alcohol (Off Sales)**

- the display of prominent warning notices about the supply of alcohol to minors;
- knowledge of the offences which adults can commit by buying alcohol for minors;
- the requirements for production of satisfactory proof of age;
- a commitment to the promotion of age verification schemes (i.e. Challenge 21/Challenge 25);
- whether any high strength beers, lagers, ciders, etc will be made available for sale.

7.16 Examples of recommended management practice for preventing nuisance:

- Keeping doors and windows of licensed premises closed to minimise noise break-out.
- Sound limiting devices, or insulation to contain sound and vibration so as to address noise break-out not only from music but also, for example, from air handling equipment, generators or patrons.
- With popular premises that attract queues ensuring that the direction of any queue is away from residential accommodation.
- Proper and adequate door supervision.
- Erecting prominent notices at the exits to premises asking customers to leave quietly and not to slam car doors and repeating such requests verbally.

- Reducing the volume of music towards the end of the evening and where appropriate playing quieter, more soothing music as the evening winds down.
- Arrangements with licensed taxis or private hire vehicles to take patrons from the premises.
- In appropriate cases door supervisors or a manager patrolling nearby streets to assess for themselves whether there is a problem and how best to deal with it.
- Banning people who regularly leave in a noisy fashion and liaising with other premises on such bans.
- Where the premises have a membership scheme, including provisions in the conditions of membership concerning conduct and noise when leaving the premises.
- Adequate provisions for dealing with litter/refuse arising from the operation of premises.
- Appropriate times for and methods of dealing with, bottle delivery, disposal and collection.
- The licensee providing a help line or contact number for concerned residents.

7.17 In some cases it may be helpful for applicants and/or their advisors to discuss their draft Operating Schedule with representatives of Responsible Authorities, before it is submitted. This will help ensure it properly addresses all relevant issues that might give rise to concern.

7.18 In order to provide a consistent and clear approach, when considering the addition of conditions to a licence the Licensing Authority will where possible use a condition from a 'pool of potential conditions' that has been agreed by all the Licensing Authorities in Nottinghamshire. Other Responsible Authorities will be encouraged to do like wise.

7.19 Any condition attached to a licence or certificate should be:

- clear
- enforceable
- evidenced
- proportionate
- relevant
- be expressed in plain language capable of being understood by those expected to comply with them

7.20 As a general rule, the Licensing Authority will seek to avoid attaching conditions that duplicate existing legal requirements and obligations imposed by other regimes unless such obligations and requirements fail to adequately address the specific circumstances of the case.

7.21 Outside areas

7.21.1 The prohibition on smoking in enclosed public spaces has increased the demand for outside areas. Applicants are reminded that whilst they can be a valuable addition to the business, they can cause increased nuisance and disorder for residents. Operating schedules should detail how noise nuisance and disorder will be dealt with.

7.21.2 Although consumption of alcohol is not a licensable activity, if the plan does not show outside area such as beer gardens or similar, then any premises licence authorising the sale of alcohol on the premises only would not authorise the use of such areas.

7.22 Large Scale Events

7.22.1 Existing licensed premises which intend to run one-off large scale events (and particularly dance events) are encouraged to consult with the responsible authorities and the Safety Advisory Group well in advance of the event taking place, to ensure that the event does not undermine the licensing objectives.

7.23 Cumulative Impact

7.23.1 Cumulative Impact Assessments (CIA's) were introduced in the Licensing Act 2003 by the Policing and Crime Act 2017.

7.23.2 This potential impact on the promotion of the Licensing Objectives by a significant number of licensed premises concentrated in one area is called "cumulative impact". This should not be confused with the issue of "need" which relates to the commercial demand for licensed premises and cannot be taken into account when determining licensing applications.

7.23.3 A cumulative impact assessment (CIA) may be published by a licensing authority to help it to limit the number or types of licence applications granted in areas where there is evidence to show that the number or density of licensed premises in the area is having a cumulative impact and leading to problems which are undermining the licensing objectives. CIAs relate to applications for new premises licences and club premises certificates and applications to vary existing premises licences and club premises certificates in a specified area.

7.23.4 The CIA must include a statement saying that the licensing authority considers that the number of premises licences and/or club premises certificates in one or more parts of the area described is such that it is likely that granting further licences would be inconsistent with the authority's duty to promote the licensing objectives. As part of the publication a licensing authority must set out the evidential basis for its opinion. Any CIA published by the Council will be summarised in the Statement of Licensing Policy.

7.23.5 The absence of a CIA does not prevent any responsible authority or other person making representations on an application for the grant or variation of a licence on the grounds that the premises will give rise to a negative cumulative impact on one or more of the licensing objectives, However, in each case it would be incumbent on the person making the representation to provide relevant evidence of cumulative impact.

7.23.6 Having taken into account the evidence presented, the Council is satisfied that there are no areas within the Newark and Sherwood District presently suffering from cumulative impact. Should this situation change, the Council will consider the available evidence and consult with those bodies and individuals listed in the Licensing Act 2003. If the Council is satisfied that it would be appropriate to publish a CIA, it will be published on the Council's website and a summary will be included in this statement of licensing policy.

7.23.7 Responsible Authorities and Interested Parties may still make representations on specific applications concerning cumulative impact even though those applications are not for premises in an area covered by a cumulative impact Policy. In such circumstances the application may be refused, (though there will be no presumption that this will be the case), and the Authority may then choose to review this Statement of Policy and consult as to whether the particular area should be designated as an area to which a cumulative impact Policy should apply.

7.24 Public Space Protection Orders

7.24.1 The authority supports the use of public space protection orders as a tool to prevent alcohol related crime and disorder in the streets. The authority expects premises that operate in areas where DPPOs have been implemented to have measures in place to ensure that their customers do not contribute to drink related anti-social behaviour

7.25 Encouraging Diversity

7.25.1 The Licensing Authority recognises that creating a vibrant night time economy is important. Key to this is ensuring that the area appeals to a wide group of people including families and older adults who may not wish to frequent premises where the main, if not only attraction is the consumption of alcohol.

7.25.2 Applications for premises whose predominant offer is vertical drinking are not encouraged, but if applications are made for such premises, it is expected that the operating schedule will demonstrate robust arrangements for promoting the licensing objectives.

7.26 Provisional Statements

7.26.1 Where it is proposed to build or alter premises which may require a premises licence then the Licensing Act permits an application for a Provisional Statement. This application is dealt with in the same way as an ordinary application but does not result in the issue of a premises licence. That is applied for when the premises are complete.

7.26.2 Where a provisional statement has been issued by the Authority and the relevant works are completed satisfactorily then any subsequent application for a premises licence must be granted and any objection which could have been raised at the Provisional Statement stage must be disregarded.

7.27 Adult Entertainment

7.27.1 The potential for the provision of adult entertainment to impact on the licensing objectives is recognised in the prescribed application form and all applicants are required by the prescribed application form to indicate in their operating schedules whether they intend to provide any such entertainment which may give rise to concerns in respect of children.

- 7.27.2 Applicants for new licences or variations of existing licences must also indicate the nature of any adult entertainment to be carried out at the premises. Where this section contains no information it will be assumed that there are no intentions to allow such activities and the licensing authority will impose a condition to that effect.
- 7.27.3 Newark and Sherwood District Council has adopted Schedule 3 Local Government (Miscellaneous Provisions) Act 1982 which means that venues proposing to provide sexual entertainment must apply for a sexual entertainment venue licence in addition to the premises licence under the Licensing Act 2003.
- 7.27.4 There is an exemption under the Local Government (Miscellaneous Provisions) Act 1982 that does permit premises to offer sexual entertainment no more than 11 times a year and no more frequently than monthly. Where operators intend to take advantage of this exemption, the licensing authority expects a clear explanation in the operating schedule of the proposed signage, publicity and external advertising/display materials. Explicit material should not be visible while signage relating to the nature of the entertainment and the exclusion of children should be prominent and conspicuous.
- 7.27.5 The provision of adult entertainment on premises may mean that access by children will not be permitted during periods when such entertainment is taking place. The Authority expects licensees to ensure that any age restrictions for shows or entertainment of an adult or sexual nature are properly complied with. In addition it may be appropriate to impose age restrictions for persons working in the premises, and applicants are advised to also consider the wider crime and disorder issues which can be associated with such forms of entertainment, such as issues relating to drugs and prostitution.
- 7.27.6 Responsible Authorities are likely to continue to consider all applications involving adult entertainment very carefully with regard to the promotion of the licensing objectives within the vicinity in which the premises are located.

7.28 Licence Suspensions

- 7.28.1 The Licensing Act 2003 requires Licensing Authorities to suspend a premises licence or club premises certificate if the annual fee is not paid when it is due unless an administrative error or dispute has been notified to the Licensing Authority. In such cases there will be a grace period of 21 days to allow the matter to be resolved. If the matter is not resolved within the grace period the licence must be suspended.
- 7.28.2 Where such a suspension takes place the Licensing Authority must give a minimum of two days notice and may inform the police and other Responsible Authorities of the suspension. All licensable activities must cease when the suspension takes effect. The suspension will only cease on payment of the outstanding fee irrespective of any transfer or hearing which may take place.

7.29 Reviews

- 7.29.1 At any stage following the grant of a premises licence or club premises certificate a Responsible Authority, business, organisation or other persons may ask for a review. Evidence will however be required to show that a specific concern exists relating to one or more of the licensing objectives.

7.29.2 Where a review Hearing is held the Licensing Authority has a variety of options that it may take ranging from taking no action at all, to varying conditions or suspending or revoking the licence. The Guidance reminds the Authority that the powers of review are to be used in the interests of the wider community and not that of the individual licence/certificate holder. Whilst the financial circumstances of the licence/certificate holder will be a consideration for the Licensing Authority, the promotion of the licensing objectives will be the Authority's primary concern. In some circumstances e.g. the use of premises for the purchase and consumption of alcohol by minors, revocation may be considered an appropriate course of action, even in the first instance.

7.30 Early Morning Alcohol Restriction Orders (EMRO)

7.30.1 The legislation gives Licensing Authorities discretion to restrict sales of alcohol by introducing an Early Morning Alcohol Restriction Order to restrict the sale or supply of alcohol to tackle high levels of alcohol-related crime and disorder, nuisance and anti-social behaviour. The order may be applied to the whole or part of the Licensing Authority area, and if relevant on specific days and at specific times. The Licensing Authority must be satisfied that such an order would be appropriate to promote the licensing objectives.

7.30.2 The only exemptions relating to EMROs are New Year's Eve and the provision of alcohol to residents in premises with overnight accommodation by means of mini bars and room service.

7.30.3 The decision to implement an EMRO should be evidence based and may include consideration of the potential burden imposed as well as the potential benefits.

7.31 Personal Licences

7.31.1 In most cases the Authority is under a duty to grant a Personal Licence so long as the applicant meets the criteria prescribed in section 120 of the Act. Where an applicant for a Personal Licence has certain types of conviction (for relevant or foreign offences as defined by the act) or, has been required to pay an immigration penalty the Authority is required to notify the police, and, in the case of immigration offences and penalties, the Secretary of State. In these cases a licence will still be granted unless an objection is received within the prescribed period.

POLICY 3

When considering an objection notice or immigration objection notice the authority will take the following matters into consideration

- (i) The circumstances in which the offences were committed or the penalty imposed;**
- (ii) The period that has elapsed since the offence(s) were committed or the penalty imposed;**
- (iii) Whether the offences/penalty reveal a pattern of offending or were a one-off occurrence; and**
- (iv) Any mitigating circumstances.**

In consideration of an objection notice the Authority will reject the application/revoke the licence if it considers it appropriate to do so in order to promotion of the crime prevention objective.

In consideration of an immigration objection notice the Authority will reject the application/revoke the licence if it considers it appropriate to do so for the prevention of illegal working in licensed premises.

REASON: Prevention of crime is both an objective of the Licensing Act 2003 and an important responsibility of the Authority under the Crime and Disorder Act 1998. Granting a licence to a person with relevant convictions will in many cases undermine rather than promote the crime prevention objective. Similarly granting licence to a person convicted of an immigration offence or who has paid an immigration penalty will in many cases undermine the prevention of illegal working in licensed premises which itself is a crime.

7312 Where a Personal Licence holder is convicted of a relevant offence the Court may order that the licence be forfeit. If an applicant is convicted of a relevant offence during the application period and this only comes to light after the licence has been granted or renewed then the Authority must notify the Chief Officer of Police and if an objection notice is lodged within the relevant period a Hearing will be held to determine whether the licence should be revoked.

7313 Where the authority is aware that a Personal Licence holder has been convicted of a relevant offence, foreign offence or required to pay an immigration penalty it may suspend the licence for a period not exceeding six months or revoke the licence. Before doing so the Authority will serve a notice on the personal licence holder inviting them to make representations within 28 days regarding:

- The offence /penalty
- Any decision a court made regarding the licence at the time of the conviction
- Any other relevant information (including the holder's personal circumstances)

7314 After the 28 day period has elapsed the authority will make a decision as to what action it will take based on the information provided to it. In circumstances where the Authority does not propose to revoke the licence, notice must be given to the Chief Officer of Police inviting representations as to whether the licence should be suspended or revoked. **The Act does not require a hearing to be held at any stage during the process**, although the Authority may invite the licence holder to make a personal representation. Licence holders (and the police) will be notified of the Authority's decision in writing along with their right of appeal

7.32 Temporary Event Notices

7321 There are two types of types of Temporary Event Notice,

- A standard TEN
- A Late TEN

- 7322 A standard TEN must be served no later than ten working days before the event to which it relates and this does not include the day it is given or the day of the event, and a late TEN is served not before nine and not less than five working days before the event to which it relates.
- 7323 Whilst the Council recognises that a Temporary Event Notice may be served at least ten clear working days prior to the commencement of a Permitted Temporary Activity (the event), the current Guidance issued under the Act encourages a locally established preferred period of notice. There is a case for not serving such Notices too early as this could make it difficult for a sensible assessment to be made of the implications of such an event on the Crime and Disorder and Prevention of Public Nuisance objectives. The Council considers that a reasonable period of notice for the service of a Temporary Event Notice is 28 days.
- 7324 Persons serving Temporary Event Notices must also serve a copy notice on the police and the Responsible Authority for Environmental Health functions i.e. the Council's Environmental Health section, except when the TEN is served electronically/digitally
- 7325 Further information regarding Temporary Event Notices is contained on the Council's web pages.

8. CHILDREN

- 8.1 Newark and Sherwood District Council is committed to the Safeguarding of children and vulnerable adults. The Licensing Act places legal responsibilities on holders of Premises licences and Clun Premises Certificates and those who work in licensed premises to ensure that children are protected from harm at all times when on licensed premises.
- 8.2 The Authority in partnership with the police, the Nottinghamshire Safeguarding Board and the Community Safety Partnership works closely with licensed premises in order to build awareness across the industry as to how those that work in such establishments may better recognise the indicators of children and vulnerable adults who may be subject to, or at risk of abuse, exploitation and trafficking and the reporting mechanisms for these concerns.
- 8.3 When considering applications for new or variations to existing premises the Authority will seek to be assured that applicants have considered the safeguarding of children and vulnerable adults within the operating schedule of the application.
- 8.4 Where there are concerns over the potential for harm to children from licensable activities, the Authority recognises the following body as competent to advise on matters relating to the protection of children from harm:
- The Nottinghamshire Safeguarding Children Board.

Applications should therefore be copied to this body in its capacity as a Responsible Authority

8.5 Examples which may give rise to concerns in respect of children include those:

- Where there have been convictions for serving alcohol to minors
- Where there is a reputation for underage drinking
- Where there is a known association for drug taking or dealing
- Where there is a strong element of gambling on the premises
- Where entertainment of an adult or sexual nature is provided

8.6 Where premises are used for film exhibitions, the Authority will impose the mandatory condition restricting access only to persons who meet the required age limit in line with any certificate granted by the British Board of Film Classification or the Authority itself.

8.7 The Authority expects applicants to include any arrangements for restricting under-age children from viewing age-restricted films in their Operating Schedule. The Authority expects that licensees will ensure that any age restrictions for cinema exhibitions are properly complied with.

POLICY 4

Where representations have raised concerns in respect of individual premises and it is felt that access of children should be restricted, the Authority will consider imposing conditions which may include the following:

- (i) **Limitations on the hours when children may be present.**
- (ii) **Age limitations for persons under 18.**
- (iii) **Limitations or exclusion when certain activities are taking place.**
- (iv) **Full exclusion of persons under 18 when certain licensable activities are taking place.**
- (v) **Limitations of access to certain parts of the premises for persons under 18.**
- (vi) **A requirement for adults to be present.**

REASON: To protect children from harm.

8.8 Applicants seeking a licence that would enable them to provide alcohol as part of an alcohol delivery service should include in their operating schedule the procedures they intend to operate to ensure that:

- The person they are selling alcohol to is over 18
- That alcohol is only delivered to a person over 18
- That a clear document trail of the order process from order to delivery is maintained (with times and signatures) and available for inspection by an authorised officer
- The time that alcohol is sold on the website/over the phone and the time the alcohol is delivered is within the hours stated on the licence for the sale of alcohol.

8.9 Age verification policies

8.9.1 It is mandatory for premises which sell or supply alcohol to have an age verification policy in place. The Council favours the Challenge 25 scheme and such a scheme volunteered as part of an operating schedule will be given the appropriate weight when the Council determines the licence application.

2. The licensing objectives

Crime and disorder

- 2.1 Licensing authorities should look to the police as the main source of advice on crime and disorder. They should also seek to involve the local Community Safety Partnership (CSP).
- 2.2 In the exercise of their functions, licensing authorities should seek to co-operate with the Security Industry Authority (“SIA”) as far as possible and consider adding relevant conditions to licences where appropriate. The SIA also plays an important role in preventing crime and disorder by ensuring that door supervisors are properly licensed and, in partnership with police and other agencies, that security companies are not being used as fronts for serious and organised criminal activity. This may include making specific enquiries or visiting premises through intelligence led operations in conjunction with the police, local authorities and other partner agencies. Similarly, the provision of requirements for door supervision may be appropriate to ensure that people who are drunk, drug dealers or people carrying firearms do not enter the premises and ensuring that the police are kept informed.
- 2.3 Conditions should be targeted on deterrence and preventing crime and disorder including the prevention of illegal working in licensed premises (see paragraph 10.10). For example, where there is good reason to suppose that disorder may take place, the presence of closed-circuit television (CCTV) cameras both inside and immediately outside the premises can actively deter disorder, nuisance, anti-social behaviour and crime generally. Some licence holders may wish to have cameras on their premises for the prevention of crime directed against the business itself, its staff, or its customers. But any condition may require a broader approach, and it may be appropriate to ensure that the precise location of cameras is set out on plans to ensure that certain areas are properly covered and there is no subsequent dispute over the terms of the condition.
- 2.4 The inclusion of radio links and ring-round phone systems should be considered an appropriate condition for public houses, bars and nightclubs operating in city and town centre leisure areas with a high density of licensed premises. These systems allow managers of licensed premises to communicate instantly with the police and facilitate a rapid response to any disorder which may be endangering the customers and staff on the premises.
- 2.5 Conditions relating to the management competency of designated premises supervisors should not normally be attached to premises licences. It will normally be the responsibility of the premises licence holder as an employer, and not the licensing authority, to ensure that the managers appointed at the premises are competent and appropriately trained. The designated premises supervisor is the key person who will usually be responsible for the day to day management of the premises by the premises licence holder, including the prevention of disorder. A condition of this kind may only be justified as appropriate in rare circumstances where it can be demonstrated that, in the circumstances associated with particular premises, poor management competency could give rise to issues of crime and disorder and public safety.

- 2.6 The prevention of crime includes the prevention of immigration crime including the prevention of illegal working in licensed premises. Licensing authorities should work with Home Office Immigration Enforcement, as well as the police, in respect of these matters. Licence conditions that are considered appropriate for the prevention of illegal working in licensed premises might include requiring a premises licence holder to undertake right to work checks on all staff employed at the licensed premises or requiring that a copy of any document checked as part of a right to work check are retained at the licensed premises.

Public safety

- 2.7 Licence holders have a responsibility to ensure the safety of those using their premises, as a part of their duties under the 2003 Act. This concerns the safety of people using the relevant premises rather than public health which is addressed in other legislation. Physical safety includes the prevention of accidents and injuries and other immediate harms that can result from alcohol consumption such as unconsciousness or alcohol poisoning. Conditions relating to public safety may also promote the crime and disorder objective as noted above. There will of course be occasions when a public safety condition could incidentally benefit a person's health more generally, but it should not be the purpose of the condition as this would be outside the licensing authority's powers (be ultra vires) under the 2003 Act. Conditions should not be imposed on a premises licence or club premises certificate which relate to cleanliness or hygiene.
- 2.8 A number of matters should be considered in relation to public safety. These may include:
- Fire safety;
 - Ensuring appropriate access for emergency services such as ambulances;
 - Good communication with local authorities and emergency services, for example communications networks with the police and signing up for local incident alerts (see paragraph 2.4 above);
 - Ensuring the presence of trained first aiders on the premises and appropriate first aid kits;
 - Ensuring the safety of people when leaving the premises (for example, through the provision of information on late-night transportation);
 - Ensuring appropriate and frequent waste disposal, particularly of glass bottles;
 - Ensuring appropriate limits on the maximum capacity of the premises (see paragraphs 2.12-2.13, and Chapter 10; and
 - Considering the use of CCTV in and around the premises (as noted in paragraph 2.3 above, this may also assist with promoting the crime and disorder objective).
- 2.9 The measures that are appropriate to promote public safety will vary between premises and the matters listed above may not apply in all cases. As set out in Chapter 8 (8.38-8.46), applicants should consider when making their application which steps it is appropriate to take to promote the public safety objective and demonstrate how they achieve that.

Ensuring safe departure of those using the premises

- 2.10 Licence holders should make provision to ensure that premises users safely leave their premises. Measures that may assist include:
- Providing information on the premises of local taxi companies who can provide safe transportation home; and
 - Ensuring adequate lighting outside the premises, particularly on paths leading to and from the premises and in car parks.

Maintenance and repair

- 2.11 Where there is a requirement in other legislation for premises open to the public or for employers to possess certificates attesting to the safety or satisfactory nature of certain equipment or fixtures on the premises, it would be inappropriate for a licensing condition to require possession of such a certificate. However, it would be permissible to require as a condition of a licence or certificate, if appropriate, checks on this equipment to be conducted at specified intervals and for evidence of these checks to be retained by the premises licence holder or club provided this does not duplicate or gold-plate a requirement in other legislation. Similarly, it would be permissible for licensing authorities, if they receive relevant representations from responsible authorities or any other persons, to attach conditions which require equipment of particular standards to be maintained on the premises. Responsible authorities – such as health and safety authorities – should therefore make their expectations clear in this respect to enable prospective licence holders or clubs to prepare effective operating schedules and club operating schedules.

Safe capacities

- 2.12 “Safe capacities” should only be imposed where appropriate for the promotion of public safety or the prevention of disorder on the relevant premises. For example, if a capacity has been imposed through other legislation, it would be inappropriate to reproduce it in a premises licence. Indeed, it would also be wrong to lay down conditions which conflict with other legal requirements. However, if no safe capacity has been imposed through other legislation, a responsible authority may consider it appropriate for a new capacity to be attached to the premises which would apply at any material time when the licensable activities are taking place and make representations to that effect. For example, in certain circumstances, capacity limits may be appropriate in preventing disorder, as overcrowded venues can increase the risks of crowds becoming frustrated and hostile.
- 2.13 The permitted capacity is a limit on the number of persons who may be on the premises at any time, following a recommendation by the relevant fire and rescue authority under the Regulatory Reform (Fire Safety) Order 2005. For any application for a premises licence or club premises certificate for premises without an existing permitted capacity where the applicant wishes to take advantage of the special provisions set out in section 177 of the 2003 Act¹, the applicant should conduct their own risk assessment as to the appropriate capacity of the premises. They should send their recommendation to the fire and rescue authority which will consider it and decide what the “permitted capacity” of

¹ S 177 of the 2003 Act now only applies to performances of dance.

those premises should be.

- 2.14 Public safety may include the safety of performers appearing at any premises, but does not extend to the prevention of injury from participation in a boxing or wrestling entertainment.

Public nuisance

- 2.15 The 2003 Act enables licensing authorities and responsible authorities, through representations, to consider what constitutes public nuisance and what is appropriate to prevent it in terms of conditions attached to specific premises licences and club premises certificates. It is therefore important that in considering the promotion of this licensing objective, licensing authorities and responsible authorities focus on the effect of the licensable activities at the specific premises on persons living and working (including those carrying on business) in the area around the premises which may be disproportionate and unreasonable. The issues will mainly concern noise nuisance, light pollution, noxious smells and litter.
- 2.16 Public nuisance is given a statutory meaning in many pieces of legislation. It is however not narrowly defined in the 2003 Act and retains its broad common law meaning. It may include in appropriate circumstances the reduction of the living and working amenity and environment of other persons living and working in the area of the licensed premises. Public nuisance may also arise as a result of the adverse effects of artificial light, dust, odour and insects or where its effect is prejudicial to health.
- 2.17 Conditions relating to noise nuisance will usually concern steps appropriate to control the levels of noise emanating from premises. This might be achieved by a simple measure such as ensuring that doors and windows are kept closed after a particular time, or persons are not permitted in garden areas of the premises after a certain time. More sophisticated measures like the installation of acoustic curtains or rubber speaker mounts to mitigate sound escape from the premises may be appropriate. However, conditions in relation to live or recorded music may not be enforceable in circumstances where the entertainment activity itself is not licensable (see chapter 16). Any conditions appropriate to promote the prevention of public nuisance should be tailored to the type, nature and characteristics of the specific premises and its licensable activities. Licensing authorities should avoid inappropriate or disproportionate measures that could deter events that are valuable to the community, such as live music. Noise limiters, for example, are expensive to purchase and install and are likely to be a considerable burden for smaller venues.
- 2.18 As with all conditions, those relating to noise nuisance may not be appropriate in certain circumstances where provisions in other legislation adequately protect those living in the area of the premises. But as stated earlier in this Guidance, the approach of licensing authorities and responsible authorities should be one of prevention and when their powers are engaged, licensing authorities should be aware of the fact that other legislation may not adequately cover concerns raised in relevant representations and additional conditions may be appropriate.
- 2.19 Where applications have given rise to representations, any appropriate conditions should normally focus on the most sensitive periods. For example, the most sensitive period for people being disturbed by unreasonably loud music is at night and into the

early morning when residents in adjacent properties may be attempting to go to sleep or are sleeping. This is why there is still a need for a licence for performances of live music between 11 pm and 8 am. In certain circumstances, conditions relating to noise emanating from the premises may also be appropriate to address any disturbance anticipated as customers enter and leave.

- 2.20 Measures to control light pollution will also require careful thought. Bright lighting outside premises which is considered appropriate to prevent crime and disorder may itself give rise to light pollution for some neighbours. Applicants, licensing authorities and responsible authorities will need to balance these issues.
- 2.21 Beyond the immediate area surrounding the premises, these are matters for the personal responsibility of individuals under the law. An individual who engages in anti-social behaviour is accountable in their own right. However, it would be perfectly reasonable for a licensing authority to impose a condition, following relevant representations, that requires the licence holder or club to place signs at the exits from the building encouraging patrons to be quiet until they leave the area, or that, if they wish to smoke, to do so at designated places on the premises instead of outside, and to respect the rights of people living nearby to a peaceful night.

Protection of children from harm

- 2.22 The protection of children from harm includes the protection of children from moral, psychological and physical harm. This includes not only protecting children from the harms associated directly with alcohol consumption but also wider harms such as exposure to strong language and sexual expletives (for example, in the context of exposure to certain films or adult entertainment). Licensing authorities must also consider the need to protect children from sexual exploitation when undertaking licensing functions.
- 2.23 The Government believes that it is completely unacceptable to sell alcohol to children. Conditions relating to the access of children where alcohol is sold and which are appropriate to protect them from harm should be carefully considered. Moreover, conditions restricting the access of children to premises should be strongly considered in circumstances where:
- adult entertainment is provided;
 - a member or members of the current management have been convicted for serving alcohol to minors or with a reputation for allowing underage drinking (other than in the context of the exemption in the 2003 Act relating to 16 and 17 year olds consuming beer, wine and cider when accompanied by an adult during a table meal);
 - it is known that unaccompanied children have been allowed access;
 - there is a known association with drug taking or dealing; or
 - in some cases, the premises are used exclusively or primarily for the sale of alcohol for consumption on the premises.
- 2.24 It is also possible that activities, such as adult entertainment, may take place at certain times on premises but not at other times. For example, premises may operate as a café bar during the day providing meals for families but also provide entertainment with a sexual content after 8.00pm. It is not possible to give an exhaustive list of what amounts to entertainment or services of an adult or sexual nature. Applicants, responsible

authorities and licensing authorities will need to consider this point carefully. This would broadly include topless bar staff, striptease, lap-, table- or pole-dancing, performances involving feigned violence or horrific incidents, feigned or actual sexual acts or fetishism, or entertainment involving strong and offensive language.

- 2.25 Applicants must be clear in their operating schedules about the activities and times at which the events would take place to help determine when it is not appropriate for children to enter the premises. Consideration should also be given to the proximity of premises to schools and youth clubs so that applicants take appropriate steps to ensure that advertising relating to their premises, or relating to events at their premises, is not displayed at a time when children are likely to be near the premises.
- 2.26 Licensing authorities and responsible authorities should expect applicants, when preparing an operating schedule or club operating schedule, to set out the steps to be taken to protect children from harm when on the premises.
- 2.27 Conditions, where they are appropriate, should reflect the licensable activities taking place on the premises. In addition to the mandatory condition regarding age verification, other conditions relating to the protection of children from harm can include:
- restrictions on the hours when children may be present;
 - restrictions or exclusions on the presence of children under certain ages when particular specified activities are taking place;
 - restrictions on the parts of the premises to which children may have access;
 - age restrictions (below 18);
 - restrictions or exclusions when certain activities are taking place;
 - requirements for an accompanying adult (including for example, a combination of requirements which provide that children under a particular age must be accompanied by an adult); and
 - full exclusion of people under 18 from the premises when any licensable activities are taking place.
- 2.28 Please see also Chapter 10 for details about the Licensing Act 2003 (Mandatory Licensing Conditions) Order 2010.
- 2.29 Licensing authorities should give considerable weight to representations about child protection matters. In addition to the responsible authority whose functions relate directly to child protection, the Director of Public Health may also have access to relevant evidence to inform such representations. These representations may include, amongst other things, the use of health data about the harms that alcohol can cause to underage drinkers. Where a responsible authority, or other person, presents evidence to the licensing authority linking specific premises with harms to children (such as ambulance data or emergency department attendances by persons under 18 years old with alcohol-related illnesses or injuries) this evidence should be considered, and the licensing authority should also consider what action is appropriate to ensure this licensing objective is effectively enforced. In relation to applications for the grant of a licence in areas where evidence is presented on high levels of alcohol-related harms in persons aged under 18, it is recommended that the licensing authority considers what conditions may be appropriate to ensure that this objective is promoted effectively.
- 2.30 The 2003 Act provides that, where a premises licence or club premises certificate

authorises the exhibition of a film, it must include a condition requiring the admission of children to films to be restricted in accordance with recommendations given either by a body designated under section 4 of the Video Recordings Act 1984 specified in the licence (the British Board of Film Classification is currently the only body which has been so designated) or by the licensing authority itself. Further details are given in Chapter 10.

- 2.31 Theatres may present a range of diverse activities and entertainment including, for example, variety shows incorporating adult entertainment. It is appropriate in these cases for a licensing authority to consider restricting the admission of children in such circumstances. Entertainments may also be presented at theatres specifically for children. It will be appropriate to consider whether a condition should be attached to a premises licence or club premises certificate which requires the presence of a sufficient number of adult staff on the premises to ensure the wellbeing of the children during any emergency.

Offences relating to the sale and supply of alcohol to children

- 2.32 Licensing authorities are expected to maintain close contact with the police, young offenders' teams and trading standards officers (who can carry out test purchases under section 154 of the 2003 Act) about the extent of unlawful sales and consumption of alcohol by minors and to be involved in the development of any strategies to control or prevent these unlawful activities and to pursue prosecutions. Licensing authorities, alongside the police, are prosecuting authorities for the purposes of these offences, except for the offences under section 147A (persistently selling alcohol to children). Where, as a matter of policy, warnings are given to retailers prior to any decision to prosecute in respect of an offence, it is important that each of the enforcement arms should be aware of the warnings each of them has given.

Table of relevant offences under the 2003 Act

Section	Offence	Prosecuting Authority
Section 145	Unaccompanied children prohibited from certain premises	Police and/or Licensing Authority
Section 146	Sale of alcohol to children	Police, Licensing Authority and/or Local Weights and Measures Authority
Section 147	Allowing the sale of alcohol to children	Police, Licensing Authority and/or Local Weights and Measures Authority
Section 147A	Persistently selling alcohol to children	Police and/or Local Weights and Measures Authority
Section 149	Purchase of alcohol by or on behalf of children	Police and/or Licensing Authority
Section 150	Consumption of alcohol by children	Police and/or Licensing Authority
Section 151	Delivering alcohol to children	Police and/or Licensing Authority
Section 152	Sending a child to obtain alcohol	Police and/or Licensing Authority
Section 153	Prohibition of unsupervised sales by children	Police and/or Licensing Authority

10. Conditions attached to premises licences and club premises certificates

General

- 10.1 This chapter provides further guidance in relation to conditions attached to premises licences and club premises certificates. General principles on licence conditions are set out in Chapter 1 (see paragraph 1.16).
- 10.2 Conditions include any limitations or restrictions attached to a licence or certificate and essentially are the steps or actions that the holder of the premises licence or the club premises certificate will be required to take or refrain from taking in relation to the carrying on of licensable activities at the premises in question. Failure to comply with any condition attached to a licence or certificate is a criminal offence, which on conviction is punishable by an unlimited fine or up to six months' imprisonment. The courts have made clear that it is particularly important that conditions which are imprecise or difficult for a licence holder to observe should be avoided.
- 10.3 There are three types of condition that may be attached to a licence or certificate: proposed, imposed and mandatory. Each of these categories is described in more detail below.

Proposed conditions

- 10.4 The conditions that are appropriate for the promotion of the licensing objectives should emerge initially from the risk assessment carried out by a prospective licence or certificate holder, which they should carry out before making their application for a premises licence or club premises certificate. This would be translated into the steps recorded in the operating schedule or club operating schedule, which must also set out the proposed hours during which licensable activities will be conducted and any other hours during which the premises will be open to the public.
- 10.5 It is not acceptable for licensing authorities to simply replicate the wording from an applicant's operating schedule. A condition should be interpreted in accordance with the applicant's intention.

Consistency with steps described in operating schedule

- 10.6 The 2003 Act provides that where an operating schedule or club operating schedule has been submitted with an application and there have been no relevant representations made by responsible authorities or any other person, the licence or certificate must be granted subject only to such conditions as are consistent with the schedule accompanying the application and any mandatory conditions required under the 2003 Act.
- 10.7 Consistency means that the effect of the condition should be substantially the same as that intended by the terms of the operating schedule. If conditions are broken, this may lead to a criminal prosecution or an application for a review and it is extremely important therefore that they should be expressed on the licence or certificate in unequivocal and unambiguous terms. The duty imposed by conditions on the licence holder or club must be clear to the licence holder, club, enforcement officers and the courts.

Imposed conditions

- 10.8 The licensing authority may not impose any conditions unless its discretion has been exercised following receipt of relevant representations and it is satisfied as a result of a hearing (unless all parties agree a hearing is not necessary) that it is appropriate to impose conditions to promote one or more of the four licensing objectives. In order to promote the crime prevention licensing objective conditions may be included that are aimed at preventing illegal working in licensed premises. This provision also applies to minor variations.
- 10.9 It is possible that in some cases no additional conditions will be appropriate to promote the licensing objectives.

Proportionality

- 10.10 The 2003 Act requires that licensing conditions should be tailored to the size, type, location and characteristics and activities taking place at the premises concerned. Conditions should be determined on a case-by-case basis and standardised conditions which ignore these individual aspects should be avoided. For example, conditions should not be used to implement a general policy in a given area such as the use of CCTV, polycarbonate drinking vessels or identity scanners where they would not be appropriate to the specific premises. Conditions that are considered appropriate for the prevention of illegal working in premises licensed to sell alcohol or late night refreshment might include requiring a premises licence holder to undertake right to work checks on all staff employed at the licensed premises or requiring that a copy of any document checked as part of a right to work check is retained at the licensed premises. Licensing authorities and other responsible authorities should be alive to the indirect costs that can arise because of conditions. These could be a deterrent to holding events that are valuable to the community or for the funding of good and important causes. Licensing authorities should therefore ensure that any conditions they impose are only those which are appropriate for the promotion of the licensing objectives.

Naming, packing and promotion in retail premises

- 10.11 The Government acknowledges that the irresponsible naming, packing or promotion of alcoholic drinks may contribute to alcohol related harms. Where there is direct evidence of specific incidents of irresponsible naming, packing or promotion of alcoholic drinks linked to the undermining of one of the licensing objectives, licensing authorities should, in the exercise of their licensing functions (in particular, in relation to an application for the grant, variation or review of a premises licence), consider whether it is appropriate to impose conditions on licences that require the licence holder to comply with the Portman Group's Retailer Alert Bulletins. This condition should be considered on a case by case basis and in the context of the promotion of the licensing objectives.
- 10.12 The Portman Group operates, on behalf of the alcohol industry, a Code of Practice on the Naming, Packaging and Promotion of Alcoholic Drinks. The Code seeks to ensure that drinks are packaged and promoted in a socially responsible manner and only to those who are 18 years old or older. Complaints about products under the Code are considered by an Independent Complaints Panel and the Panel's decisions are published on the Portman Group's website, in the trade press and in an annual report. If a product's packaging or point-of-sale advertising is found to be in breach of the Code,

the Portman Group may issue a Retailer Alert Bulletin to notify retailers of the decision and ask them not to replenish stocks of any such product or to display such point-of-sale material, until there has been compliance with the decision.

Hours of trading

- 10.13 The Government acknowledges that different licensing strategies may be appropriate for the promotion of the licensing objectives in different areas. The 2003 Act gives the licensing authority power to make decisions about the hours during which premises can conduct licensable activities as part of the implementation of its licensing policy statement. Licensing authorities are best placed to make decisions about appropriate opening hours in their areas based on their local knowledge and in consultation with responsible authorities. However, licensing authorities must always consider each application and must not impose predetermined licensed opening hours, without giving individual consideration to the merits of each application.
- 10.14 Where there are objections to an application to extend the hours during which licensable activities are to be carried on and the licensing authority determines that this would undermine the licensing objectives, it may reject the application or grant it with appropriate conditions and/or different hours from those requested.
- 10.15 Shops, stores and supermarkets should normally be free to provide sales of alcohol for consumption off the premises at any times when the retail outlet is open for shopping unless there are good reasons, based on the licensing objectives, for restricting those hours.

The performance of plays

- 10.16 The 2003 Act provides that other than for the purposes of public safety, conditions must not be attached to premises licences or club premises certificates authorising the performance of a play⁷ which attempt to censor or modify the content of plays in any way. Any such condition would be ultra vires the 2003 Act.

Censorship

- 10.17 In general, other than in the context of film classification for film exhibitions, licensing authorities should not use their powers under the 2003 Act to seek to impose conditions which censor the content of any form of regulated entertainment. This is not a proper function of licensing law and cannot be properly related to the licensing objectives. The content of regulated entertainment is a matter which is addressed by existing laws governing indecency and obscenity. Where the concern is about protecting children, their access should be restricted where appropriate. But no other limitation should normally be imposed.

Major festivals and carnivals

- 10.18 Licensing authorities should publicise the need for the organisers of major festivals and carnivals to approach them at the earliest opportunity to discuss arrangements for licensing activities falling under the 2003 Act. For some events, the organisers may seek a single premises licence to cover a wide range of activities at varied locations

⁷ See chapter 15 for when a performance of a play is licensable.

within the premises. This would involve the preparation of a substantial operating schedule, and licensing authorities should offer advice and assistance about its preparation.

- 10.19 For other events, applications for many connected premises licences may be made which in combination will represent a single festival. It is important that licensing authorities should publicise the need for proper co-ordination of such arrangements and will need to ensure that responsible authorities are aware of the connected nature of the individual applications.
- 10.20 Local authorities should bear in mind their ability to seek premises licences from the licensing authority for land or buildings under public ownership within the community in their own name.⁸ This could include, for example, village greens, market squares, promenades, community halls, local authority owned art centres and similar public areas where festivals and carnivals might take place.⁹ Performers and entertainers would then have no need to obtain a licence or give a temporary event notice themselves to enable them to give performances in these places, although they would need the permission of the local authority to put on the event.

Fixed prices

- 10.21 Licensing authorities should not attach standardised blanket conditions promoting fixed prices for alcoholic drinks to premises licences or club licences or club premises certificates in an area. This may be unlawful under current law. However, it is important to note that the mandatory conditions made under sections 19A and 73B of the 2003 Act prohibit a number of types of drinks promotions including where they give rise to a significant risk to any one of the four licensing objectives; the mandatory conditions also prohibit the sale of alcohol below the permitted price, as defined in paragraph 10.56.
- 10.22 Where licensing authorities are asked by the police, other responsible authorities or other persons to impose restrictions on promotions in addition to those restricted by the mandatory conditions, they should consider each application on its individual merits, tailoring any conditions carefully to cover only irresponsible promotions in the particular and individual circumstances of any premises where these are appropriate for the promotion of the licensing objectives. In addition, when considering any relevant representations which demonstrate a clear causal link between sales promotions or price discounting and levels of crime and disorder on or near the premises, it would be appropriate for the licensing authority to consider the imposition of a new condition prohibiting irresponsible sales promotions or the discounting of prices of alcoholic beverages at those premises. However, before pursuing any form of restrictions at all, licensing authorities should take their own legal advice.

⁸ No licence is required for any entertainment provided by or on behalf of a local authority, see paragraphs 15.16-15.19

⁹ The register of public spaces: <https://www.gov.uk/government/publications/licensed-spaces-register>

Large capacity venues used exclusively or primarily for the “vertical” consumption of alcohol (HVVDs)

- 10.23 Large capacity “vertical drinking” premises, sometimes called High Volume Vertical Drinking establishments (HVVDs), are premises with exceptionally high capacities, which are used primarily or exclusively for the sale and consumption of alcohol, and have little or no seating for patrons. Previous research has demonstrated that the environment within such establishments can have a significant bearing on the likelihood of crime and disorder.
- 10.24 Where appropriate, conditions can be attached to premises licences for the promotion of the prevention of crime and disorder at such premises that require the premises to observe:
- a prescribed capacity;
 - an appropriate ratio of tables and chairs to customers based on the capacity; and
 - a requirement that security staff holding the appropriate SIA licence or exemption are present to control entry for the purpose of compliance with the capacity limit and to deny entry to individuals who appear drunk or disorderly or both.

Mandatory conditions in relation to the supply of alcohol

- 10.25 The 2003 Act provides for the following mandatory conditions to be included in every licence and/or club premises certificate in the circumstances specified.

Designated premises supervisor

- 10.26 The 2003 Act provides that, where a premises licence authorises the supply of alcohol, it must include a condition that no supply of alcohol may be made at a time when no designated premises supervisor has been specified in the licence or at a time when the designated premises supervisor does not hold a personal licence or the personal licence has been suspended.
- 10.27 The main purpose of the ‘designated premises supervisor’ as defined in the 2003 Act is to ensure that there is always one specified individual among these personal licence holders who can be readily identified for the premises where a premises licence is in force. That person will normally have been given day to day responsibility for running the premises by the premises licence holder. The requirements set out in relation to the designated premises supervisor and authorisation of alcohol sales by a personal licence holder do not apply to community premises in respect of which a successful application has been made to disapply the usual mandatory conditions in sections 19(2) and 19(3) of the 2003 Act (see Chapter 4 of this Guidance).
- 10.28 The 2003 Act does not require a designated premises supervisor or any other personal licence holder to be present on the premises at all times when alcohol is sold. However, the designated premises supervisor and the premises licence holder remain responsible for the premises at all times including compliance with the terms of the 2003 Act and conditions attached to the premises licence to promote the licensing objectives.

Authorisation by personal licence holders

- 10.29 In addition, every premises licence that authorises the sale of alcohol must require that every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence. This in most instances will be the designated premises supervisor who must hold a valid personal licence. Any premises at which alcohol is sold or supplied may employ one or more personal licence holders. This does not mean that the condition should require the presence of the designated premises supervisor or any other personal licence holder on the premises at all times.
- 10.30 Similarly, the fact that every supply of alcohol must be made under the authority of a personal licence holder does not mean that only personal licence holders can make sales or that they must be personally present at every transaction. A personal licence holder may authorise members of staff to make sales of alcohol but may be absent at times from the premises when a transaction takes place. However, the responsible personal licence holder may not be able to escape responsibility for the actions of anyone authorised to make sales.
- 10.31 “Authorisation” does not imply direct supervision by a personal licence holder of each sale of alcohol. The question arises as to how sales can be authorised. Ultimately, whether an authorisation has been given is a question of fact that would have to be decided by the courts on the evidence before it in the course of a criminal prosecution.
- 10.32 The following factors should be relevant in considering whether or not an authorisation has been given:
- the person(s) authorised to sell alcohol at any particular premises should be clearly identified;
 - the authorisation should have specified the acts which may be carried out by the person who is authorised to supply alcohol;
 - there should be an overt act of authorisation, for example, a specific written statement given to the individual who is authorised to supply alcohol; and
 - there should be in place sensible arrangements for the personal licence holder to monitor the activity that they have authorised on a reasonably regular basis.
- 10.33 It is strongly recommended that personal licence holders give specific written authorisations to individuals whom they are authorising to retail alcohol. A single written authorisation would be sufficient to cover multiple sales over an unlimited period. This would assist personal licence holders in demonstrating due diligence should issues arise with enforcement authorities; and would protect employees if they themselves are challenged in respect of their authority to sell alcohol.
- 10.34 Written authorisation is not a requirement of the 2003 Act and its absence alone could not give rise to enforcement action.
- 10.35 It must be remembered that while the designated premises supervisor or a personal licence holder may authorise other individuals to sell alcohol in their absence, they are responsible for any sales that may be made. Similarly, the premises licence holder remains responsible for ensuring that licensing law and licence conditions are observed at the premises.

Arrangements for the mandatory licence conditions

- 10.36 The mandatory conditions made under sections 19A and 73B of the 2003 Act (the conditions governing irresponsible promotions, dispensing alcohol directly into the mouth, provision of free tap water, age verification, small measures and the prohibition on sales of alcohol below the permitted price) do not have to be physically included in the licence or certificate but nonetheless will apply to every licence and certificate authorising the sale and supply of alcohol for consumption on the premises. The mandatory conditions set out in section 19 of the 2003 Act (the requirement for a DPS and for all sales to be made or authorised by a personal licence holder) do, however, have to be physically included in the licence. The mandatory licence conditions do not apply to activities (including the supply of alcohol) authorised by a temporary event notice.
- 10.37 Whereas the initial mandatory conditions in section 19 of the 2003 Act are set out in Annex 1 of the licence, the additional mandatory conditions made under section 19A of the 2003 Act are treated as if they were included in existing licences and certificates on the date that those conditions came into force.
- 10.38 Following their commencement, the mandatory conditions overrode any pre-existing conditions already included in a licence or certificate insofar as the mandatory conditions were identical to, or inconsistent with or more onerous than, any pre-existing conditions. It is not necessary to record on the face of existing licences and certificates the impact that the introduction of the mandatory conditions has had on pre-existing conditions.

Irresponsible promotions

- 10.39 Under this condition, the “responsible person” (defined in the 2003 Act as the holder of a premises licence, designated premises supervisor, a person aged 18 or over who is authorised to allow the sale or supply of alcohol by an under 18 or a member or officer of a club present on the club premises who can oversee the supply of alcohol) should be able to demonstrate that they have ensured that staff do not carry out, arrange or participate in any irresponsible promotions. An irresponsible promotion is one that fits one of the descriptions below (or is substantially similar), is carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises. The aim of the condition is to prohibit or restrict promotions which encourage people to drink more than they might ordinarily do and in a manner which undermines the licensing objectives.

Drinking games

- 10.40 Drinking games which require or encourage individuals to drink a quantity of alcohol within a time limit, or drink as much alcohol as possible within a time limit or otherwise, are prohibited. For example, this may include organised ‘drink downing’ competitions. This would not prevent the responsible person from requiring all drinks to be consumed or abandoned at, or before, the closing time of the premises. Nor does it necessarily prohibit ‘happy hours’ as long as these are not designed to encourage individuals to drink excessively or rapidly.

Large quantities of alcohol for free or a fixed price

10.41 Irresponsible promotions can include the provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted price, where there is a significant risk that such a promotion would undermine one or more of the licensing objectives. This includes alcohol provided to the public or to a group defined by a particular characteristic, for example, a promotion which offers women free drinks before a certain time or “all you can drink for £10”. Promotions can be designed with a particular group in mind (for example, over 65s). A common sense approach is encouraged, which may include specifying the quantity of alcohol included in it or not targeting a group which could become more vulnerable or present a greater risk of crime and disorder as a result of excessive alcohol consumption.

Prizes and rewards

10.42 The sale, supply or provision of free or discounted alcohol or any other item as a prize to encourage or reward the purchase and consumption of alcohol can be within the definition of an irresponsible promotion, where there is a significant risk that such a promotion would undermine one or more of the licensing objectives. This may include promotions under which free or discounted alcohol is offered as a part of the sale of alcohol, for example, “Buy one and get two free” and “Buy one cocktail and get a second cocktail for 25p”. This includes promotions which involve the provision of free or discounted alcohol within the same 24 hour period.

Posters and flyers

10.43 Irresponsible promotions can also include the sale or supply of alcohol in association with promotional materials on display in or around the premises, which can either be reasonably considered to condone, encourage or glamorise anti social behaviour or refer to the effects of drunkenness in any favourable manner.

Dispensing alcohol directly into the mouth

10.44 The responsible person (see paragraph 10.39) must ensure that no alcohol is dispensed directly into the mouth of a customer. For example, this may include drinking games such as the ‘dentist’s chair’ where a drink is poured continuously into the mouth of another individual and may also prevent a premises from allowing another body to promote its products by employing someone to dispense alcohol directly into customers’ mouths. An exception to this condition would be when an individual is unable to drink without assistance due to a disability.

Free potable water

10.45 The responsible person (see paragraph 10.39) must ensure that free potable water is provided on request to customers where it is reasonably available on the premises. What is meant by reasonably available is a question of fact; for example, it would not be reasonable to expect free tap water to be available in premises for which the water supply had temporarily been lost because of a broken mains water supply. However, it may be reasonable to expect bottled water to be provided in such circumstances.

Age verification

- 10.46 The premises licence holder or club premises certificate holder must ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol. This must as a minimum require individuals who appear to the responsible person (see paragraph 10.39) to be under the age of 18 years of age to produce on request, before being served alcohol, identification bearing their photograph, date of birth, and either a holographic mark or ultraviolet feature. The Home Office encourages licensed premises to accept cards bearing the Proof of Age Standards Scheme (PASS) hologram as their preferred proof of age, while acknowledging that many other forms of identification meet the requirements of the mandatory condition.
- 10.47 The premises licence holder or club premises certificate holder must ensure that staff (in particular, staff who are involved in the supply of alcohol) are made aware of the existence and content of the age verification policy which applies by the premises.
- 10.48 The designated premises supervisor (where there is one) must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy. This means that the DPS has personal responsibility for ensuring that staff are not only aware of, but are also applying, the age verification policy.
- 10.49 It is acceptable, and indeed encouraged, for premises to have an age verification policy which requires individuals who appear to the responsible person to be under an age greater than 18 to produce such identification on request. For example, if premises have a policy that requires any individual that appears to be under the age of 21 to produce identification that meets the criteria listed above, this is perfectly acceptable under the mandatory code.
- 10.50 Licence holders should consider carefully what steps they are required to take to comply with the age verification requirements under the 2003 Act in relation to sales of alcohol made remotely. These include sales made online, by telephone and mail order sales, and alcohol delivery services. Each of these sales must comply with the requirements of the 2003 Act. The mandatory condition requires that age verification takes place before a person is served alcohol. Where alcohol is sold remotely (for example, online) or through a telephone transaction, the sale is made at this point but the alcohol is not actually served until it is delivered to the customer. Age verification measures (for example, online age verification) should be used to ensure that alcohol is not sold to any person under the age of 18. However, licence holders should also consider carefully what steps are appropriate to ensure that age verification takes place before the alcohol is served (i.e. physically delivered) to the customer to be satisfied that the customer is aged 18 or over. It is, therefore, the responsibility of the person serving or delivering the alcohol to ensure that age verification has taken place and that photo ID has been checked if the person appears to be less than 18 years of age.

Smaller measures

- 10.51 The responsible person (see paragraph 10.39) shall ensure that the following drinks, if sold or supplied on the premises, are available in the following measures:
- Beer or cider: ½ pint
 - Gin, rum, vodka or whisky: 25ml or 35ml
 - Still wine in a glass: 125ml

- 10.52 As well as making the drinks available in the above measures, the responsible person must also make customers aware of the availability of these measures by displaying them on printed materials available to customers on the premises. This can include making their availability clear on menus and price lists, and ensuring that these are displayed in a prominent and conspicuous place in the relevant premises (for example, at the bar). Moreover, staff must make customers aware of the availability of small measures when customers do not request that they be sold alcohol in a particular measure.
- 10.53 This condition does not apply if the drinks in question are sold or supplied having been made up in advance ready for sale or supply in a securely closed container. For example, if beer is only available in pre-sealed bottles the requirement to make it available in 1/2 pints does not apply.
- 10.54 The premises licence holder or club premises certificate holder must ensure that staff are made aware of the application of this condition.

Ban on sales of alcohol below the permitted price

- 10.55 The relevant person (the holder of the premises licence, the designated premises supervisor (if any) in respect of such a licence, the personal licence holder who makes or authorises a supply of alcohol under such a licence, or any member or officer of a club present on the premises in a capacity which enables the member or officer to prevent the supply in question) shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
- 10.56 The permitted price is defined as the aggregate of the duty chargeable in relation to the alcohol on the date of its sale or supply and the amount of that duty multiplied by a percentage which represents the rate of VAT chargeable in relation to the alcohol on the date of its sale or supply. Detailed guidance on how to make this calculation and a calculator to determine permitted prices for each product are available on the Home Office website.
- 10.57 Where there is a change to the rate of duty or VAT applying to alcohol (for instance, following a Budget), the relevant person should ensure that the permitted price reflects the new rates within fourteen days of the introduction of the new rate.
- 10.58 It is still permitted to sell alcohol using promotions (as long as they are compatible with any other licensing condition that may be in force), and the relevant person should ensure that the price of the alcohol is not less than the permitted price. Detailed guidance on the use of promotions is given in the guidance document available on the Gov.uk website.

Exhibition of films

- 10.59 The 2003 Act provides that where a premises licence or club premises certificate authorises the exhibition of a film, it must include a condition requiring the admission of children to films to be restricted in accordance with recommendations given either by a body designated under section 4 of the Video Recordings Act 1984 specified in the licence (currently only the British Board of Film Classification (BBFC)) or by the licensing authority itself.
- 10.60 The effect of paragraph 5 of Schedule 1 to the 2003 Act is to exempt adverts from the

definition of regulated entertainment, but not exempt them from the definition of exhibition of a film. Since the above mandatory condition applies to 'any film', it is therefore applicable to the exhibition of adverts.

Door supervision

- 10.61 Under section 21 of the 2003 Act, when a condition is included in a premises licence that at specified times an individual must be present at the premises to carry out a security activity (as defined in section 21(3)(a) by reference to the Private Security Industry Act 2001 ("the 2001 Act")), the licence must include a condition requiring that individual to be licensed by the Security Industry Authority ("the SIA") under the 2001 Act, or be entitled to carry out that activity by virtue of section 4 of the 2001 Act.
- 10.62 A premises licence need not require a person to hold a licence granted by the SIA if that person benefits from an exemption under section 4 of the 2001 Act. For example, certain employees benefit from an exemption when carrying out conduct in connection with a certified sports ground (section 4(6) to (12)). Furthermore, in certain circumstances persons benefit from an exemption where they operate under the SIA's Approved Contractor Scheme (section 15).
- 10.63 Conditions under section 21 of the 2003 Act should only relate to individuals carrying out security activities defined by section 21(3)(a) of the 2003 Act. Therefore, they should only relate to an activity to which paragraph 2(1)(a) of Schedule 2 to the 2001 Act applies (certain manned guarding activities) and which is licensable conduct within the meaning of section 3(2) of that Act. The requirement does not relate to individuals performing non-security related activities, and section 21 should not be used in relation to any such activities.
- 10.64 Section 21 of the 2003 Act continues to ensure that a premises licence need not impose such a requirement in relation to those licensed premises which the 2001 Act treats as unlicensed premises. Those are:
- premises in respect of which there is in force a premises licence authorising a performance of a play or an exhibition of a film;
 - casinos or bingo halls licensed under the Gambling Act 2005;
 - premises where a club certificate is in force when activities are being carried on under the authority of that certificate.

See paragraph 8(3) of Schedule 2 to the 2001 Act for full details.

- 10.65 It should be noted, however, that the 2001 Act will require contractors and a small number of employees (those managing/supervising and those supplied under contract) to be licensed as manned guards (rather than door supervisors) when undertaking licensable conduct on premises to which paragraph 8(3) of Schedule 2 to the 2001 Act applies.
- 10.66 It is therefore important that if a licensing authority intends that individuals must be present to carry out security activities (as defined by section 21(3)(a) of the 2003 Act) this should be explicit, as should the mandatory condition for those individuals to hold an SIA licence or be entitled to carry out that activity by virtue of section 4 of the 2001 Act. On the other hand, where a licensing authority intends that individuals must be present to carry out other activities (for example, activities related to safety or steward activities to organise, advise and direct members of the public), no mandatory condition

should be imposed under section 21 of the 2003 Act. In all cases it is important when determining whether or not a condition is to be imposed under section 21 of the 2003 Act to consider whether the activities of any individual working in licensed premises fall within the definition of security activities in section 21(3)(a) of the 2003 Act. (Regardless of whether a condition is imposed under section 21 of the 2003 Act, under the 2001 Act the appropriate SIA licence must be held by any individual performing an activity for which they are licensable under that Act.)

11. Reviews

The review process

- 11.1 The proceedings set out in the 2003 Act for reviewing premises licences and club premises certificates represent a key protection for the community where problems associated with the licensing objectives occur after the grant or variation of a premises licence or club premises certificate.
- 11.2 At any stage, following the grant of a premises licence or club premises certificate, a responsible authority, or any other person, may ask the licensing authority to review the licence or certificate because of a matter arising at the premises in connection with any of the four licensing objectives.
- 11.3 An application for review may be made electronically, provided that the licensing authority agrees and the applicant submits a subsequent hard copy of the application, if the licensing authority requires one. The licensing authority may also agree in advance that the application need not be given in hard copy. However, these applications are outside the formal electronic application process and may not be submitted via GOV.UK or the licensing authority's electronic facility.
- 11.4 In addition, the licensing authority must review a licence if the premises to which it relates was made the subject of a closure order by the police based on nuisance or disorder and the magistrates' court has sent the authority the relevant notice of its determination, or if the police have made an application for summary review on the basis that premises are associated with serious crime and/or disorder.
- 11.5 Any responsible authority under the 2003 Act may apply for a review of a premises licence or club premises certificate. Therefore, the relevant licensing authority may apply for a review if it is concerned about licensed activities at premises and wants to intervene early without waiting for representations from other persons. However, it is not expected that licensing authorities should normally act as responsible authorities in applying for reviews on behalf of other persons, such as local residents or community groups. These individuals or groups are entitled to apply for a review for a licence or certificate in their own right if they have grounds to do so. It is also reasonable for licensing authorities to expect other responsible authorities to intervene where the basis for the intervention falls within the remit of that other authority. For example, the police should take appropriate steps where the basis for the review is concern about crime and disorder or the sexual exploitation of children. Likewise, where there are concerns about noise nuisance, it is reasonable to expect the local authority exercising environmental health functions for the area in which the premises are situated to make the application for review.
- 11.6 Where the relevant licensing authority does act as a responsible authority and applies for a review, it is important that a separation of responsibilities is still achieved in this process to ensure procedural fairness and eliminate conflicts of interest. As outlined previously in Chapter 9 of this Guidance, the distinct functions of acting as licensing authority and responsible authority should be exercised by different officials to ensure a separation of responsibilities. Further information on how licensing authorities should achieve this separation of responsibilities can be found in Chapter 9, paragraphs 9.13 to 9.19 of this Guidance.

- 11.7 In every case, any application for a review must relate to particular premises in respect of which there is a premises licence or club premises certificate and must be relevant to the promotion of one or more of the licensing objectives. Following the grant or variation of a licence or certificate, a complaint regarding a general issue in the local area relating to the licensing objectives, such as a general (crime and disorder) situation in a town centre, should generally not be regarded as a relevant representation unless it can be positively tied or linked by a causal connection to particular premises, which would allow for a proper review of the licence or certificate. For instance, a geographic cluster of complaints, including along transport routes related to an individual public house and its closing time, could give grounds for a review of an existing licence as well as direct incidents of crime and disorder around a particular public house.
- 11.8 Where a licensing authority receives a geographic cluster of complaints, the authority may consider whether these issues are the result of the cumulative impact of licensed premises within the area concerned. In such circumstances, the authority may also consider whether it would be appropriate to include a special policy relating to cumulative impact within its licensing policy statement. Further guidance on cumulative impact policies can be found in Chapter 14 of this Guidance.
- 11.9 Representations must be made in writing and may be amplified at the subsequent hearing or may stand in their own right. Additional representations which do not amount to an amplification of the original representation may not be made at the hearing. Representations may be made electronically, provided the licensing authority agrees and the applicant submits a subsequent hard copy, unless the licensing authority waives this requirement.
- 11.10 Where authorised persons and responsible authorities have concerns about problems identified at premises, it is good practice for them to give licence holders early warning of their concerns and the need for improvement, and where possible they should advise the licence or certificate holder of the steps they need to take to address those concerns. A failure by the holder to respond to such warnings is expected to lead to a decision to apply for a review. Co-operation at a local level in promoting the licensing objectives should be encouraged and reviews should not be used to undermine this co-operation.
- 11.11 If the application for a review has been made by a person other than a responsible authority (for example, a local resident, residents' association, local business or trade association), before taking action the licensing authority must first consider whether the complaint being made is relevant, frivolous, vexatious or repetitious. Further guidance on determining whether a representation is frivolous or vexatious can be found in Chapter 9 of this Guidance (paragraphs 9.4 to 9.10).

Repetitious grounds of review

- 11.12 A repetitious ground is one that is identical or substantially similar to:
- a ground for review specified in an earlier application for review made in relation to the same premises licence or certificate which has already been determined; or
 - representations considered by the licensing authority when the premises licence or certificate was granted; or
 - representations which would have been made when the application for the premises

licence was first made and which were excluded then by reason of the prior issue of a provisional statement; and, in addition to the above grounds, a reasonable interval has not elapsed since that earlier review or grant.

- 11.13 Licensing authorities are expected to be aware of the need to prevent attempts to review licences merely as a further means of challenging the grant of the licence following the failure of representations to persuade the licensing authority on an earlier occasion. It is for licensing authorities themselves to judge what should be regarded as a reasonable interval in these circumstances. However, it is recommended that more than one review originating from a person other than a responsible authority in relation to a particular premises should not be permitted within a 12 month period on similar grounds save in compelling circumstances or where it arises following a closure order.
- 11.14 The exclusion of a complaint on the grounds that it is repetitious does not apply to responsible authorities which may make more than one application for a review of a licence or certificate within a 12 month period.
- 11.15 When a licensing authority receives an application for a review from a responsible authority or any other person, or in accordance with the closure procedures described in Part 8 of the 2003 Act (for example, closure orders), it must arrange a hearing. The arrangements for the hearing must follow the provisions set out in regulations. These regulations are published on the Government's legislation website (www.legislation.gov.uk). It is particularly important that the premises licence holder is made fully aware of any representations made in respect of the premises, any evidence supporting the representations and that the holder or the holder's legal representative has therefore been able to prepare a response.

Powers of a licensing authority on the determination of a review

- 11.16 The 2003 Act provides a range of powers for the licensing authority which it may exercise on determining a review where it considers them appropriate for the promotion of the licensing objectives.
- 11.17 The licensing authority may decide that the review does not require it to take any further steps appropriate to promoting the licensing objectives. In addition, there is nothing to prevent a licensing authority issuing an informal warning to the licence holder and/or to recommend improvement within a particular period of time. It is expected that licensing authorities will regard such informal warnings as an important mechanism for ensuring that the licensing objectives are effectively promoted and that warnings should be issued in writing to the licence holder.
- 11.18 However, where responsible authorities such as the police or environmental health officers have already issued warnings requiring improvement – either orally or in writing – that have failed as part of their own stepped approach to address concerns, licensing authorities should not merely repeat that approach and should take this into account when considering what further action is appropriate. Similarly, licensing authorities may take into account any civil immigration penalties which a licence holder has been required to pay for employing an illegal worker.
- 11.19 Where the licensing authority considers that action under its statutory powers is appropriate, it may take any of the following steps:

- modify the conditions of the premises licence (which includes adding new conditions or any alteration or omission of an existing condition), for example, by reducing the hours of opening or by requiring door supervisors at particular times;
- exclude a licensable activity from the scope of the licence, for example, to exclude the performance of live music or playing of recorded music (where it is not within the incidental live and recorded music exemption)¹⁰;
- remove the designated premises supervisor, for example, because they consider that the problems are the result of poor management;
- suspend the licence for a period not exceeding three months;
- revoke the licence.

11.20 In deciding which of these powers to invoke, it is expected that licensing authorities should so far as possible seek to establish the cause or causes of the concerns that the representations identify. The remedial action taken should generally be directed at these causes and should always be no more than an appropriate and proportionate response to address the causes of concern that instigated the review.

11.21 For example, licensing authorities should be alive to the possibility that the removal and replacement of the designated premises supervisor may be sufficient to remedy a problem where the cause of the identified problem directly relates to poor management decisions made by that individual.

11.22 Equally, it may emerge that poor management is a direct reflection of poor company practice or policy and the mere removal of the designated premises supervisor may be an inadequate response to the problems presented. Indeed, where subsequent review hearings are generated by representations, it should be rare merely to remove a succession of designated premises supervisors as this would be a clear indication of deeper problems that impact upon the licensing objectives.

11.23 Licensing authorities should also note that modifications of conditions and exclusions of licensable activities may be imposed either permanently or for a temporary period of up to three months. Temporary changes or suspension of the licence for up to three months could impact on the business holding the licence financially and would only be expected to be pursued as an appropriate means of promoting the licensing objectives or preventing illegal working. So, for instance, a licence could be suspended for a weekend as a means of deterring the holder from allowing the problems that gave rise to the review to happen again. However, it will always be important that any detrimental financial impact that may result from a licensing authority's decision is appropriate and proportionate to the promotion of the licensing objectives and for the prevention of illegal working in licensed premises. But where premises are found to be trading irresponsibly, the licensing authority should not hesitate, where appropriate to do so, to take tough action to tackle the problems at the premises and, where other measures are deemed insufficient, to revoke the licence.

¹⁰ See chapter 15 in relation to the licensing of live and recorded music.

Reviews arising in connection with crime

- 11.24 A number of reviews may arise in connection with crime that is not directly connected with licensable activities. For example, reviews may arise because of drugs problems at the premises, money laundering by criminal gangs, the sale of contraband or stolen goods, the sale of firearms, or the sexual exploitation of children. Licensing authorities do not have the power to judge the criminality or otherwise of any issue. This is a matter for the courts. The licensing authority's role when determining such a review is not therefore to establish the guilt or innocence of any individual but to ensure the promotion of the crime prevention objective.
- 11.25 Reviews are part of the regulatory process introduced by the 2003 Act and they are not part of criminal law and procedure. There is, therefore, no reason why representations giving rise to a review of a premises licence need be delayed pending the outcome of any criminal proceedings. Some reviews will arise after the conviction in the criminal courts of certain individuals, but not all. In any case, it is for the licensing authority to determine whether the problems associated with the alleged crimes are taking place on the premises and affecting the promotion of the licensing objectives. Where a review follows a conviction, it would also not be for the licensing authority to attempt to go beyond any finding by the courts, which should be treated as a matter of undisputed evidence before them.
- 11.26 Where the licensing authority is conducting a review on the grounds that the premises have been used for criminal purposes, its role is solely to determine what steps should be taken in connection with the premises licence, for the promotion of the crime prevention objective. It is important to recognise that certain criminal activity or associated problems may be taking place or have taken place despite the best efforts of the licence holder and the staff working at the premises and despite full compliance with the conditions attached to the licence. In such circumstances, the licensing authority is still empowered to take any appropriate steps to remedy the problems. The licensing authority's duty is to take steps with a view to the promotion of the licensing objectives and the prevention of illegal working in the interests of the wider community and not those of the individual licence holder.
- 11.27 There is certain criminal activity that may arise in connection with licensed premises which should be treated particularly seriously. These are the use of the licensed premises:
- for the sale and distribution of drugs controlled under the Misuse of Drugs Act 1971 and the laundering of the proceeds of drugs crime;
 - for the sale and distribution of illegal firearms;
 - for the evasion of copyright in respect of pirated or unlicensed films and music, which does considerable damage to the industries affected;
 - for the illegal purchase and consumption of alcohol by minors which impacts on the health, educational attainment, employment prospects and propensity for crime of young people;
 - for prostitution or the sale of unlawful pornography;
 - by organised groups of paedophiles to groom children;
 - as the base for the organisation of criminal activity, particularly by gangs;

- for the organisation of racist activity or the promotion of racist attacks;
- for employing a person who is disqualified from that work by reason of their immigration status in the UK;
- for unlawful gambling; and
- for the sale or storage of smuggled tobacco and alcohol.

11.28 It is envisaged that licensing authorities, the police, the Home Office (Immigration Enforcement) and other law enforcement agencies, which are responsible authorities, will use the review procedures effectively to deter such activities and crime. Where reviews arise and the licensing authority determines that the crime prevention objective is being undermined through the premises being used to further crimes, it is expected that revocation of the licence – even in the first instance – should be seriously considered.

Review of a premises licence following closure order or illegal working compliance order

11.29 Licensing authorities are subject to certain timescales, set out in the legislation, for the review of a premises licence following a closure order under section 80 of the Anti-social Behaviour, Crime and Policing Act 2014 or an illegal working compliance order under section 38 of and Schedule 6 to the Immigration Act 2016. The relevant time periods run concurrently and are as follows:

- when the licensing authority receives notice that a magistrates' court has made a closure order it has 28 days to determine the licence review – the determination must be made before the expiry of the 28th day after the day on which the notice is received;
- the hearing must be held within ten working days, the first of which is the day after the day the notice from the magistrates' court is received;
- notice of the hearing must be given no later than five working days before the first hearing day (there must be five clear working days between the giving of the notice and the start of the hearing).

Review of a premises licence following persistent sales of alcohol to children

11.29 The Government recognises that the majority of licensed premises operate responsibly and undertake due diligence checks on those who appear to be under the age of 18 at the point of sale (or 21 and 25 where they operate a Challenge 21 or 25 scheme). Where these systems are in place, licensing authorities may wish to take a proportionate approach in cases where there have been two sales of alcohol within very quick succession of one another (e.g., where a new cashier has not followed policy and conformed with a store's age verification procedures). However, where persistent sales of alcohol to children have occurred at premises, and it is apparent that those managing the premises do not operate a responsible policy or have not exercised appropriate due diligence, responsible authorities should consider taking steps to ensure that a review of the licence is the norm in these circumstances. This is particularly the case where there has been a prosecution for the offence under section 147A or a closure notice has been given under section 169A of the 2003 Act. In determining the review, the licensing authority should consider revoking the licence if it considers this appropriate.